

# Public Document Pack

Penallta House,  
Tredomen Park,  
Ystrad Mynach,  
Hengoed CF82 7PG

Ty Penallta,  
Parc Tredomen,  
Ystrad Mynach,  
Hengoed CF82 7PG



[www.caerphilly.gov.uk](http://www.caerphilly.gov.uk)  
[www.caerffili.gov.uk](http://www.caerffili.gov.uk)

For all enquiries relating to this agenda please contact Charlotte Evans  
(Tel: 01443 864210 Email: [evansca1@caerphilly.gov.uk](mailto:evansca1@caerphilly.gov.uk))

**Date: 7th February 2018**

Dear Sir/Madam,

A meeting of the **Caerphilly Homes Task Group** will be held in the **Sirhowy Room, Penallta House, Tredomen, Ystrad Mynach** on **Thursday, 15th February, 2018** at **5.00 pm** to consider the matters contained in the following agenda. You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required should you wish to do so. A simultaneous translation will be provided if requested.

Yours faithfully,

A handwritten signature in black ink, appearing to read 'Chrissy'.

**Christina Harrhy**  
INTERIM CHIEF EXECUTIVE

## AGENDA

	Pages
1 To receive apologies for absence.	
2 Declarations of Interest.	

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

A greener place Man gwyrddach



To approve and sign the following minutes: -

- 3 Caerphilly Homes Task Group held on 14th December 2017. 1 - 4

To receive and consider the following report and make recommendations to the Policy and Resources Scrutiny Committee and Cabinet: -

- 4 Re-Profiling of WHQS Programme and HRA Capital Programme 2018/2019. 5 - 30

To receive and note the following information items: -

- 5 WHQS Environmental Programme - Update. 31 - 44
- 6 WHQS - Acceptable Fails/Previously Achieved Update. 45 - 56

*\*If a member of the Caerphilly Homes Task Group wishes for the above information report(s) to be brought forward for discussion at the meeting, please contact Charlotte Evans on 01443 864210, by 10a.m. on Wednesday 14th February 2018.*

- 7 To receive any requests for an item to be included on the next available agenda.

**Circulation:**

Task Group Members: Ms L. Pewtner, Mrs D. Moore, Ms M. James, Ms R. Thompson, Mrs Y. Bryant, M. Davies, Miss E. Forehead, L. Harding, A. Hussey, Ms S. Jones, L. Phipps, Mrs D. Price, L.G. Whittle and Mr C. Davies,

And Appropriate Officers



## **CAERPHILLY HOMES TASK GROUP (WELSH HOUSING QUALITY STANDARD)**

**MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH  
(SIRHOWY ROOM) ON THURSDAY, 14TH DECEMBER 2017 AT 5.30 P.M.**

---

PRESENT:

C. Davies - Chair

Task Group Members:

Mrs Y. Bryant, M. Davies, Ms M. James, L. Harding, A. Hussey, Mrs S. Jones, Mrs D. Moore and L. Whittle.

Officers:

S. Couzens (Chief Housing Officer), F. Wilkins (Public Sector Housing Manager) and C. Evans (Committee Services Officer).

### **1. APOLOGIES**

Apologies for absence were received from E. Forehead, Ms R. Thompson, Ms L. Pewtner, Mrs L. Phipps and Mrs D. Price.

### **2. DECLARATIONS OF INTEREST**

Tenant Representatives Y. Bryant, C. Davies, Ms M. James, Mrs S. Jones, Mrs D. Moore declared a personal but not prejudicial interest in all agenda items as Council Tenants.

### **3. MINUTES – 2ND NOVEMBER 2017**

RESOLVED that the minutes of the meeting held on 2nd November 2017 be approved as a correct record and signed by the Chair.

### **4. REVIEW OF LOCAL LETTINGS POLICY – ROWAN PLACE**

The report provided the Task Group with details of the outcome of the 12 month review of the Local Lettings Policy (LLP), which was introduced in 2016 for the allocation of two bed flats at Rowan Place, Rhymney.

The Task Group noted that the procedure required to be followed by Caerphilly Homes in relation to the adoption or review of a Local Lettings Policy is defined in the Common Allocation Policy which was entered into with Housing Association partners in December 2016.

The Task Group noted that in previous years, the area of Rowan Place was plagued with high levels of antisocial behaviour, crime and substance abuse. It was regarded locally as a 'no go zone' and was largely home to transient single people and families with particular challenges, including drug and alcohol issues, criminal and antisocial behaviour issues. The stigma attached to the area led to potential tenants refusing the offer of accommodation in Rowan Place despite the accommodation lending itself to small families, couples and single people who may have been affected by welfare reform. A comprehensive regeneration programme was recently undertaken in Rowan Place and, in order to create a sustainable cohesive community and improve its reputation, a decision was taken in 2016 to implement a Local Lettings Policy for the void flats on the estate.

A strict set of criteria was devised and any applicant that met any of the criteria would not be offered a tenancy for the flats for a period of at least 2 years. In addition, prospective tenants were required to satisfy an income/ expenditure assessment of their affordability of the tenancy and where two or more applicants had equal priority, preference would be given to applicants who were in employment or training. The policy was subject to a comprehensive Equalities Impact Assessment.

The LLP for Rowan Place became operational in August 2016. At the time of the first review 12 of the flats in Rowan Place were void, compared with 10 in 2013 and 22 in 2016. The Upper Rhymney Valley Area Housing Office have been operating the LLP for approximately 12 months and makes clear to existing and prospective tenants, the circumstances in which a new tenancy within Rowan Place will be granted. All applicants for Rowan Place are required to complete a supplementary application form in order that their eligibility under the LLP can be considered. In total 12 allocations have been made to the flats since August 2016 with a number of applicants refused as they have been unable to satisfy the LLP criteria. Applicant households who are not offered an allocation of a flat in Rowan Place have been considered for an allocation elsewhere in the County Borough in accordance with the Common Allocation Policy.

In addition, it was confirmed that, in accordance with the Common Allocation Policy, a Local Lettings Policy Panel has considered the proposal submitted to Caerphilly Homes and approved the extension of a revised Rowan Place Local Lettings Policy for a further 12 months.

The Task Group thanked Officers for the report and extended their gratitude for the work undertaken at Rowan Place and the change in the Community.

A Member sought information on the advertising campaign that has been undertaken for Rowan Place and the criteria for lettings. Officers explained that there has been extensive advertising undertaken within Social Media, Newsline, NHS Publications, flyers and adverts on Right Move through a local Estate Agent. It was agreed that a strict criteria has been implemented for lettings, however, in order to ensure sustainability an interview process has been implemented and a review will also be undertaken of the process in the next 12 months.

A Task Group Member, in support of the Policy queried whether End of Tenancy Interviews have been completed and if so, what the reasons are for people leaving. Officers explained that, where possible this is undertaken and there are varying reasons for leaving, some are looking to move into a house, which is especially desirable for families, some single persons are unable to maintain a tenancy.

In addition, it was noted that since the implementation of the Policy, there has been 1 complaint in respect of drugs on the estate, which has been resolved. However the stigma for Rowan Place has reduced, voids are decreasing and there is a clear commitment to provide a more positive environment and image for Rowan Place.

The Caerphilly Homes Task Group thanked the Officers for the report and noted its content.

**6. TO RECEIVE ANY REQUESTS FOR AN ITEM TO BE INCLUDED ON THE NEXT AVAILABLE AGENDA**

The Task Group requested that the following reports be presented to the next meeting:

1. Acceptable Fails;
2. Community Fund;
3. Partial/ Full works Completed;
4. Training on the Well Being and Future Generations Act;
5. Information on the work and remit of the Valleys Task Group.

Officers noted the report requests and highlighted that training on the Well Being and Future Generations Act will be provided prior to the next meeting, further correspondence will be sent out in the New Year.

The meeting closed at 5:25 p.m.

Approved as a correct record subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 15th February 2018.

---

CHAIR

This page is intentionally left blank



## CAERPHILLY HOMES TASK GROUP – 15TH FEBRUARY 2018

**SUBJECT: RE-PROFILING OF WHQS PROGRAMME AND HRA CAPITAL PROGRAMME 2018/2019**

**REPORT BY: INTERIM CHIEF EXECUTIVE**

---

### **1. PURPOSE OF REPORT**

- 1.1 This report provides members with proposals for re-profiling the WHQS programme with the aim of ensuring full compliance by 2020, prior to the report being considered by Policy and Scrutiny Resources Committee and thereafter Cabinet for approval.

### **2. SUMMARY**

- 2.1 Whilst good progress has been made with the delivery of the programme during 2017/18, it has been necessary to review the programme to take account of changing circumstances to ensure full compliance by 2020. This report sets out the revised programme.
- 2.2 Following the Wales Audit Office Review conducted in April 2017, a commitment has been made to complete 40% of the external works and 75% of the internal works by March, 2018. At the time of writing this report 33% of external works had been completed and 70% of internal works. A further commitment has been made to WG that 80% of external and 94% of internal works would be completed by March 2019.
- 2.3 A separate programme of works was established for our sheltered housing schemes with agreement that both internal and external works would be undertaken by our in-house workforce. This work is on programme for completion by 2020 and is therefore not required to be re-profiled at this time.
- 2.4 The HRA Capital Programme budget has been revised based on accurate recent costs projected forward to the end of the programme. This data now replaces the previous Savill's estimates and demonstrates that the housing business plan and the WHQS programme remains financially viable.

### **3. LINKS TO STRATEGY**

- 3.1 The delivery of the WHQS programme is coterminous with the aims of the Wellbeing of Future Generations (Wales) Act 2015 which requires public bodies to work towards a shared vision comprising 7 goals and adopt the 5 "Ways of Working". The goals and the 5 Ways of Working will underpin the delivery of the programme and include planning and acting for the long term, integration, involvement, collaboration and prevention. The WHQS investment in Council homes to transform lives and communities is a Well Being Objective.
- 3.2 The Welsh Housing Quality Standard is intended to ensure that all local authority and housing association homes are improved and maintained to achieve specified standards. It is a Welsh Government requirement that the WHQS is achieved by 2020.

3.3 The Single Integrated Plan 2013-2017 has a priority to “improve standards of housing and communities, giving appropriate access to services across the County Borough”.

#### **4. THE REPORT**

- 4.1 In September 2012 an investment strategy was approved by the Caerphilly Homes Task Group/Cabinet Sub Committee which outlined how the WHQS Programme would be implemented on a community based approach over the period to 2019/20. The work is split between the in house work force and contractors and, with the exception of sheltered housing, there are separate sequences for internal and external works.
- 4.2 As a result of various setbacks which caused major slippage to the programme the investment strategy was reviewed and a revised programme was approved in March 2017. This formed the basis for the 2017/18 Capital Programme and 2017/18 works programme.
- 4.3 During the course of the programme there will inevitably be issues that will impact on its delivery given the volumes of properties and works involved. There are occasions where tenants are unable to proceed with the works due to a variety of reasons e.g. ill health, personal circumstances or simply they may not want the disruption that some of these works can cause. There have also been some issues in relation to contractor performance where outputs have not achieved the expected levels as well as encountering unforeseen additional work. These factors can all give rise to delays with the programme and subsequent slippage.
- 4.4 In addition in August 2017 one of our main internal works contractors (Contract Services) ceased trading. This has impacted on the progress of internal works in the Lower Rhymney Valley and therefore the future programme has been amended to take account of this.
- 4.5 Following a WAO Review of the WHQS programme, which was undertaken in April 2017, a commitment has been made to complete 75% of the internal works programme by March 2018 and at the time of preparing this report, completions are at 70%. Projections indicate that completions are still likely to be close to 75% target.
- 4.6 A stepped change has resulted in a significant improvement to the completion of external works. At 31<sup>st</sup> March 2017 completions were at 10% whereas currently this has increased to 33% with a target for the delivery of 40% by 31<sup>st</sup> March 2018.
- 4.7 In addition external improvements have also been undertaken to a number of our non-traditional housing which has included major structural changes to Precast Reinforced Concrete (PRC) properties, as well as energy efficiency improvements to no-fines concrete properties, over and above WHQS requirements.
- 4.8 Given the various delays and issues that have occurred over previous years, contingency arrangements have been put in place to increase momentum and to provide a safeguard for any unforeseen changes to ensure the programme continues to be deliverable.
- 4.9 Contingency arrangements include the implementation of a new Dynamic Purchasing System (DPS) which has provided a large list of approved contractors who can be utilised to tender for internal or external works throughout the borough.
- 4.10 The Private Sector Housing team continue to assist with the delivery programme by undertaking packages of external works which include leaseholder properties and the Housing Repair Operations team are also assisting with bespoke projects, e.g. door entry systems, fire doors as well as bringing void properties up to WHQS.
- 4.11 Following previous agreement for the work to our sheltered housing schemes to be undertaken by our own in-house workforce, good progress has been made with completion on track to meet programme targets.



- 4.12 Taking account of various factors impacting on the programme a revised property profile is shown in the table below, which includes the sheltered schemes and leasehold properties.
- 4.13 The property profile assumes that the number of properties for either internal or external works will be delivered in the year shown and provides the basis for planning. However the reality is that this will never be the case on the ground and adjustments will inevitably arise between the years for a variety of reasons. An overriding concern is to limit the amount of slippage as the scope to catch up in the last year is limited. Slippage has been assumed from 2017/18 and 'built in' to the forward work programme below:-

#### **Revised Property Profile**

<b>Year</b>	<b>Internal Work</b>	<b>External Work</b>
2018/19	2045	4328
2019/20	666	2165

- 4.14 The average rate of internal weekly completions for 2017/18 is consistent with performance for 2016/17 with approximately 44 per week up to week 36 of the programme. Officers are working closely with the contractors and in-house teams to maintain these high levels of productivity and further improve where possible without impacting on quality.
- 4.15 Members will be aware that one of our main internal contractors ceased trading in August 2017. Consideration has been given on how best to manage the workload that had been programmed for this contractor and taking feedback into account from members and tenants, it has been determined that much of this work could be undertaken by the in-house workforce.
- 4.16 The revised programme, therefore, allows for properties that are remaining in the LRV, which were originally planned to be undertaken by the external contractor, in 2017/18, to now be carried out by the in-house workforce during the 2018/19 financial year. Work allocated to the external contractor for 2018/19 can be packaged to create a number of smaller contracts which could be tendered for using the Dynamic Purchasing System. Therefore those properties originally programmed for 2018/19 will remain within this financial year.
- 4.17 Alternatively, consideration could also be given to rolling forward the properties that were planned to be undertaken by the external contractor during 2018/19 to 2019/20, whereby the in-house workforce would have capacity to undertake the work. The proposed programme, however, has been re-profiled based on works in the LRV being progressed by external contractors. With a significant reduction in the numbers of properties programmed for the final year there can be some confidence that the internal works can be completed by March 2020. In addition Welsh Government have confirmed that the deadline for achievement of WHQS is December 2020 which provides additional flexibility.
- 4.18 For external works the total property completions for 2016/17 amounted to 835. This was significantly short of the original target, so the slippage was brought forward and included in the 2017/18 target of 4,675. Despite significant improvements being made, it is anticipated that we will fall short of this target. A commitment was however made following the Wales Audit Office Review of the WHQS programme, that 40% of the external works would be completed by March 2018. This equates to a total of 4,328 properties which is on target to be delivered.
- 4.19 A further commitment was made to deliver 80% of the external works and 94% of internal works by March 2019 and this has been reflected in the table above and the re-profiled programme attached as Appendix 1.

- 4.20 The expenditure estimates in previous years have been derived from the Savills cost plan which was provided in 2008, based on a 15% stock condition survey. The programme provided in Appendix 1 is now based on more accurate costs, utilising average outturn costs from recent contracts and more up to date surveys. There will continue to be regular reviews of the cost plan based on trend data from valuations and tender prices. The latest assessment indicates that the programme currently remains within the limits of affordability set by the HRA business plan.
- 4.21 Energy efficiency measures continue to be explored and implemented where possible. Works are currently ongoing in Lansbury Park. These works will continue into 2018/19. There are indications that further funding assistance may become available which will be monitored and should suitable funding opportunities be identified applications for access to these funds will be made.
- 4.22 A copy of the sheltered housing programme has been provided in Appendix 2, although this remains unchanged.
- 4.23 Due to the ongoing variances to the budget a contingency sum has been included. Given the size of the programme and the unknown work content this contingency sum is a best assessment based on the knowledge to date.

## 5. WELLBEING OF FUTURE GENERATIONS

- 5.1 The delivery of the WHQS improvement programme is coterminous with the aims of the wellbeing of Future Generations (Wales) act 2015, in particular:-
- **Long Term:** the report includes the continued investment to achieve WHQS by 2020. This investment provides long term improvements to the property, community and to the tenants well being.
  - **Integration:** The programme looks to integrate property and environmental improvements that will benefit and transform lives and communities throughout the borough. It further brings together a variety of stakeholders to deliver long term sustainable benefits for lives and communities.
  - **Involvement:** Tenants and local residents are being consulted on the proposed property improvements, environmental works along with various initiatives that are part of the WHQS programme delivery.
  - **Collaboration:** The programme delivery is focussed on internal collaboration, partnerships with suppliers and contractors, joint working with the community and various groups. The delivery of community benefits and tenant engagement by all involved with the WHQS programme is a key focus and is clearly demonstrable within its delivery.
  - **Prevention:** The works to improve lives and communities will help tackle local unemployment. It will further improve the look and feel of the environment and help prevent antisocial behaviour.

## 6. EQUALITIES IMPLICATIONS

- 6.1 An EqlA screening has been completed in accordance with the Council's Equalities Consultation and Monitoring Guidance and no potential for unlawful discrimination and for lower level or minor negative impact have been identified, therefore a full EqlA has not been carried out.
- 6.2 The implementation of the WHQS Programme will ensure compliance where appropriate with current Building Regulations and Equality Act requirements. The Council's procurement processes include equalities requirements and compliance by contractors undertaking WHQS work.

## **7. FINANCIAL IMPLICATIONS**

- 7.1 The budget estimate for the overall programme for 2018/19 is £35m which is now based on a more accurate cost plan for external works and internal works. Work has been completed on assessing the actual outturn costs in place of Savills budget estimates and including an adjustment based on properties that are “previously achieved” or categorised as acceptable fails. This work has been developed and included in the reassessment of the budget cost plan and re-profiled WHQS programme.
- 7.2 Based on the budget estimate the works programme for 2018/19 will require an average expenditure for the direct works programme of approximately £700k per week.
- 7.3 Arbed grant funding is already being utilised at Lansbury Park in relation to EWI works. This grant assisted work will also be supported by WHQS funding to be extended into 2018/19 to transform the estate and contribute towards addressing fuel poverty. Further grant funding opportunities will be sought as opportunities arise for the benefit of our tenants and the housing stock.

## **8. PERSONNEL IMPLICATIONS**

- 8.1 The timetable pressure is increasing and there has to be the capacity within the staff resources to cope with the volume of work. Staff movement and recruitment will continue to meet changing demand and risks to the programme.
- 8.2 A restructure of Caerphilly Homes is being progressed to improve integration in order to maximise the skills, experience and capacity within the service area to not only deliver the WHQS programme by 2020, but to also ensure the required resources are in place to continue to maintain the standard post 2020.
- 8.3 Elements of the programme have also been allocated to third parties as a means to spread the risk and create extra capacity. These relate to the HRA garages and the proposed re-modelling of a number of sheltered schemes allocated to Building Consultancy and the external works to various leaseholder properties throughout the authority being allocated to the Private Sector Housing Team.
- 8.4 A separate report will be provided on the Environmental Programme which is also being delivered with in-house support being provided by Grounds Maintenance and the Highways Operations Group.

## **9. CONSULTATIONS**

- 9.1 Comments received have been taken into consideration within the report.

## **10. RECOMMENDATIONS**

- 10.1 The CHTG note the contents of the report prior to the report being forwarded to the Policy and Resources Scrutiny Committee and Cabinet.
- 10.2 That members consider the options provided in items 4.15 and 4.16 of the report and make a recommendation for further consideration by Policy and Resources Scrutiny Committee and thereafter Cabinet.

## 11. REASON FOR RECOMMENDATIONS

- 11.1 To inform the Task Group of proposed changes to the WHQS Programme and the HRA Capital Programme.

## 12. STATUTORY POWER

- 12.1 Housing Acts 1985, 1996, 2004. This is a Cabinet function.

Author: Shaun Couzens, Prif Swyddog Tai/Chief Housing Officer  
(Tel: 01443 864208/861406 / Email: [couzes@caerphilly.gov.uk](mailto:couzes@caerphilly.gov.uk))

Consultees:

Cllr Lisa Phipps	- Cabinet Member for Homes and Places
Christina Harrhy	- Interim Chief Executive
Marcus Lloyd	- Acting Head of Engineering Services
Jane Roberts Waite	- Strategic Co-ordination Manager
Rhys Lewis	- Systems and Performance Manager
Fiona Wilkins	- Public Sector Housing Manager
Paul Smythe	- Housing Repair Operations Manager
Colin Roden	- WHQS Project Manager
Alan Edmunds	- WHQS Project Manager
Steve Greedy	- WHQS Project Manager

Appendices:

Appendix 1: Re-profiled Investment Strategy

Appendix 2: Sheltered Housing Programme

Community/Street	Number of homes	Internal works complete by	External works complete by	All works complete by
<b>ABERBARGOED LOWER</b>	<b>47</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18</b>
CHURCH STREET	1	2016/17	2017/18	2017/18
COMMERCIAL STREET	15	2016/17	2017/18	2017/18
CWRT COCH STREET	8	2016/17	2017/18	2017/18
ELM STREET	2	2016/17	2017/18	2017/18
GEORGE STREET	1	2016/17	2017/18	2017/18
HEOL TIR Y LLAN	2	2016/17	2017/18	2017/18
PENGAM ROAD	3	2016/17	2017/18	2017/18
TY FRY ROAD	11	2016/17	2017/18	2017/18
WILLIAM STREET	4	2016/17	2017/18	2017/18
<b>ABERBARGOED MIDDLE</b>	<b>88</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18</b>
BEDWELLY ROAD	3	2016/17	2017/18	2017/18
BRYN Y PWLL	10	2016/17	2017/18	2017/18
BYRON ROAD	5	2016/17	2017/18	2017/18
DUFFRYN STREET	11	2016/17	2017/18	2017/18
MILTON CLOSE	7	2016/17	2017/18	2017/18
NEUADDWEN STREET	19	2016/17	2017/18	2017/18
PANT STREET	4	2016/17	2017/18	2017/18
RHIWAMOTH STREET	5	2016/17	2017/18	2017/18
SHELLEY CLOSE	12	2016/17	2017/18	2017/18
TREDEGAR TERRACE	4	2016/17	2017/18	2017/18
YEW STREET	8	2016/17	2017/18	2017/18
<b>ABERBARGOED UPPER</b>	<b>216</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
COEDYMOETH ROAD	17	2017/18	2018/19	2018/19
COMMIN ROAD	9	2017/18	2018/19	2018/19
HEATHFIELD WALK	11	2017/18	2018/19	2018/19
HIGHFIELD CRESCENT	25	2017/18	2018/19	2018/19
LEWIS STREET	59	2017/18	2018/19	2018/19
PANTYFID ROAD	19	2017/18	2018/19	2018/19
ROCKLEIGH AVENUE	11	2017/18	2018/19	2018/19
SANNAN STREET	16	2017/18	2018/19	2018/19
THOMAS STREET	16	2017/18	2018/19	2018/19
TY LLWYD WALK	3	2017/18	2018/19	2018/19
WILLIAM FORBES BUNGALOWS	30	2017/18	2018/19	2018/19
<b>ABERCARN</b>	<b>37</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
GWYDDON COURT	11	2018/19	2018/19	2018/19
THE RANKS	26	2018/19	2018/19	2018/19
<b>ABERTRIDWR</b>	<b>133</b>	<b>2017/18</b>	<b>2014/15</b>	<b>2017/18</b>
BRIDGEFIELD STREET	1	2016/17	2014/15	2016/17
BRONMYNYDD	15	2016/17	2014/15	2016/17
BRYNGELLI TERRACE	1	2016/17	2014/15	2016/17
CEFN ILAN	28	2017/18	2018/19	2018/19
COEDCAE ROAD	1	2016/17	2014/15	2016/17
DAN Y GRAIG	4	2016/17	2014/15	2016/17
GRAIG Y FEDW	7	2016/17	2014/15	2016/17

GREENFIELD PLACE	13	2016/17	2014/15	2016/17
HIGH STREET	1	2016/17	2014/15	2016/17
HILLSIDE AVENUE	2	2016/17	2014/15	2016/17
ILAN ROAD	48	2016/17	2014/15	2016/17
LOWER FRANCIS STREET	1	2016/17	2014/15	2016/17
PLAS NANT	8	2016/17	2014/15	2016/17
THOMAS STREET	1	2016/17	2014/15	2016/17
WILLIAM STREET	2	2016/17	2014/15	2016/17
<b>ABERTYSSWG</b>	<b>51</b>	<b>2017/18</b>	<b>2016/17</b>	<b>2017/18</b>
ALEXANDER STREET	2	2017/18	2016/17	2017/18
ARTHUR STREET	2	2017/18	2016/17	2017/18
CARNYTYLA TERRACE	3	2017/18	2016/17	2017/18
GREENSWAY	35	2017/18	2016/17	2017/18
WARNS TERRACE	7	2017/18	2016/17	2017/18
WESTVILLE	2	2017/18	2016/17	2017/18
PROSPECT PLACE	30	2019/20	2019/20	2019/20
<b>ARGOED</b>	<b>30</b>	<b>2015/16</b>	<b>2014/15</b>	<b>2015/16</b>
GREENFIELD TERRACE	5	2015/16	2014/15	2015/16
LOWER JAMES STREET	1	2015/16	2014/15	2015/16
PENYLAN ROAD	24	2015/16	2014/15	2015/16
<b>BARGOED</b>	<b>155</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
GILFACH STREET	1	2018/19	2017/18	2018/19
HEOLDDU AVENUE	5	2018/19	2017/18	2018/19
HEOLDDU CRESCENT	21	2018/19	2017/18	2018/19
HEOLDDU DRIVE	4	2018/19	2017/18	2018/19
HEOLDDU GREEN	6	2018/19	2017/18	2018/19
HEOLDDU GROVE	47	2018/19	2017/18	2018/19
HEOLDDU ROAD	1	2018/19	2017/18	2018/19
MOORLAND ROAD	5	2018/19	2017/18	2018/19
MOUNT PLEASANT	10	2018/19	2017/18	2018/19
PARK LODGE	1	2018/19	2017/18	2018/19
ST GWLADYS AVENUE	33	2018/19	2017/18	2018/19
ST GWLADYS COURT	21	2018/19	2018/19	2018/19
<b>BEDWAS</b>	<b>254</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
BRYNAWEL	17	2018/19	2017/18	2018/19
BRYNCANOL	15	2018/19	2017/18	2018/19
BRYNFEDW AVENUE	26	2017/18	2017/18	2017/18
BRYNGLAS	21	2018/19	2018/19	2018/19
BRYNGOLEU	12	2018/19	2018/19	2018/19
BRYNHEOL	25	2018/19	2017/18	2018/19
BRYNTEG	8	2018/19	2018/19	2018/19
BRYNTIRION	15	2018/19	2018/19	2018/19
EAST AVENUE	10	2017/18	2017/18	2017/18
GLEBE STREET	4	2017/18	2017/18	2017/18
GREENACRE DRIVE	45	2017/18	2017/18	2017/18
HILLSIDE TERRACE	10	2017/18	2017/18	2017/18
NEWPORT ROAD	6	2017/18	2017/18	2017/18
RECTORY ROAD	3	2018/19	2018/19	2018/19
THE CRESCENT	8	2017/18	2017/18	2017/18

THE WILLOWS	29	2017/18	2017/18	2017/18
<b>BLACKWOOD</b>	<b>307</b>	<b>2019/20</b>	<b>2018/19</b>	<b>2019/20</b>
ALBANY ROAD	14	2019/20	2017/18	2019/20
ALDERMAN CLOSE	16	2018/19	2017/18	2018/19
APOLLO WAY	23	2018/19	2017/18	2018/19
ATLEE ROAD	12	2018/19	2018/19	2018/19
BLOOMFIELD ROAD	11	2019/20	2017/18	2019/20
CEFN ROAD	2	2018/19	2017/18	2018/19
CHARTIST WAY	40	2018/19	2017/18	2018/19
COEDCAE WALK	2	2018/19	2017/18	2018/19
CORONATION ROAD	14	2019/20	2017/18	2019/20
CROESO SQUARE	14	2018/19	2017/18	2018/19
DAVID STREET	1	2018/19	2017/18	2018/19
FROST PLACE	5	2018/19	2017/18	2018/19
GIBBS CLOSE	23	2018/19	2017/18	2018/19
LEWIS LEWIS AVENUE	21	2019/20	2018/19	2019/20
MONTCLAIRE AVENUE	19	2019/20	2018/19	2019/20
MORRISON STREET	21	2019/20	2018/19	2019/20
PALMERS PLACE	16	2017/18	2017/18	2017/18
PARFITT PLACE	15	2019/20	2017/18	2019/20
PLEASANT VIEW	3	2019/20	2018/19	2019/20
SUNNYBANK ROAD	2	2019/20	2018/19	2019/20
TREE TOPS AVENUE	8	2019/20	2018/19	2019/20
TY ISHA TERRACE	6	2019/20	2018/19	2019/20
WAUN LLWYN CRESCENT	18	2019/20	2017/18	2019/20
WOODBINE ROAD	1	2019/20	2018/19	2019/20
<b>BRITANNIA</b>	<b>83</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
BRITANNIA WALK	15	2015/16	2017/18	2017/18
FARM VIEW	12	2015/16	2017/18	2017/18
HODGES CRESCENT	4	2015/16	2017/18	2017/18
ORCHARD LANE	22	2015/16	2017/18	2017/18
SALWAY AVENUE	30	2015/16	2017/18	2017/18
<b>BRITHDIR</b>	<b>8</b>	<b>2016/17</b>	<b>2015/16</b>	<b>2016/17</b>
BRISTOL TERRACE	8	2016/17	2015/16	2016/17
<b>BRYNCENYDD</b>	<b>32</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
HEOL GANOL	3	2014/15	2017/18	2017/18
HEOL Y FELIN	1	2014/15	2017/18	2017/18
HEOL Y NANT	2	2014/15	2017/18	2017/18
HEOL Y PARC	3	2014/15	2017/18	2017/18
HEOL YR ONEN	9	2014/15	2017/18	2017/18
MORGAN JONES PARK	8	2014/15	2017/18	2017/18
PLAS PHILLIPS	6	2014/15	2017/18	2017/18
<b>CAERBRAGDY</b>	<b>24</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
CAEBRAGDY	24	2017/18	2018/19	2018/19
<b>CASCADE</b>	<b>18</b>	<b>2015/16</b>	<b>2018/19</b>	<b>2018/19</b>
LLWYN ONN	18	2015/16	2018/19	2018/19
<b>CEFN FFOREST</b>	<b>349</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
ADDISON STREET	17	2015/16	2018/19	2018/19
BEDWELLY ROAD	26	2015/16	2018/19	2018/19

BEVAN CRESCENT	4	2015/16	2018/19	2018/19
BRYN ROAD	2	2015/16	2018/19	2018/19
BRYNGOLEU STREET	10	2015/16	2018/19	2018/19
CEFN FFOREST AVENUE	20	2015/16	2018/19	2018/19
CENTRAL AVENUE	4	2015/16	2018/19	2018/19
CRAIGLAS CRESCENT	10	2015/16	2018/19	2018/19
DAVIES STREET	7	2015/16	2018/19	2018/19
DERWENDEG AVENUE	13	2015/16	2018/19	2018/19
DYLAN AVENUE	27	2015/16	2018/19	2018/19
FAIR VIEW	6	2015/16	2018/19	2018/19
GREENWOOD ROAD	14	2015/16	2018/19	2018/19
MARIANWEN STREET	1	2015/16	2018/19	2018/19
PENCOED AVENUE	66	2015/16	2018/19	2018/19
PENYBRYN AVENUE	23	2015/16	2018/19	2018/19
PWLLGLAS ROAD	8	2015/16	2018/19	2018/19
ST MARGARETS AVENUE	27	2015/16	2018/19	2018/19
THE OLD POLICE STATION	4	2015/16	2018/19	2018/19
TWYNYFFALD ROAD	15	2015/16	2018/19	2018/19
TY BEDWELLY	25	2017/18	2017/18	2017/18
TYNYCOED CRESCENT	2	2015/16	2018/19	2018/19
WAUNBORFA ROAD	8	2015/16	2018/19	2018/19
WHEATLEY PLACE	10	2015/16	2018/19	2018/19
<b>CEFN HENGOED</b>	<b>165</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
BIRCH CRESCENT	23	2017/18	2016/17	2017/18
DERWENDEG AVENUE	1	2015/16	2018/19	2018/19
GELLIGAER ROAD	11	2015/16	2018/19	2018/19
HENGOED AVENUE	5	2017/18	2016/17	2017/18
HENGOED CRESCENT	5	2017/18	2016/17	2017/18
HENGOED HALL CLOSE	10	2017/18	2015/16	2017/18
HENGOED HALL DRIVE	4	2017/18	2015/16	2017/18
HEOL Y FELIN	16	2015/16	2018/19	2018/19
LANSBURY AVENUE	76	2015/16	2018/19	2018/19
THREE ELMS CLOSE	9	2017/18	2015/16	2017/18
WOODLAND PLACE	5	2017/18	2015/16	2017/18
<b>CHURCHILL PARK</b>	<b>178</b>	<b>2016/17</b>	<b>2018/19</b>	<b>2018/19</b>
CEIRIOG DRIVE	5	2016/17	2018/19	2018/19
DAVIES DRIVE	9	2016/17	2018/19	2018/19
DYFED DRIVE	9	2016/17	2018/19	2018/19
DYLAN DRIVE	19	2016/17	2018/19	2018/19
EMLYN DRIVE	3	2016/17	2018/19	2018/19
GLYN DERW	32	2017/18	2017/18	2017/18
GRUFFYDD DRIVE	16	2016/17	2018/19	2018/19
GWYN DRIVE	3	2016/17	2018/19	2018/19
HERBERT DRIVE	1	2016/17	2018/19	2018/19
HOWARD DRIVE	14	2016/17	2018/19	2018/19
ISLWYN DRIVE	4	2016/17	2018/19	2018/19
LEWIS DRIVE	39	2016/17	2018/19	2018/19
LLEWELLYN DRIVE	7	2016/17	2018/19	2018/19
PANTYCELYN DRIVE	3	2016/17	2018/19	2018/19



STANLEY DRIVE	14	2016/17	2018/19	2018/19
<b>CLAUDE ROAD</b>	<b>70</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
CLAUDE ROAD	70	2017/18	2018/19	2018/19
<b>CROESPENMAEN</b>	<b>28</b>	<b>2017/18</b>	<b>2015/16</b>	<b>2017/18</b>
BYRON PLACE	14	2017/18	2015/16	2017/18
PANDY ROAD	6	2017/18	2015/16	2017/18
SHELLEY CLOSE	8	2017/18	2015/16	2017/18
VERNON PLACE	1	2017/18	2015/16	2017/18
<i>TY MELIN</i>	<i>33</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<b>CROSSKEYS</b>	<b>126</b>	<b>2019/20</b>	<b>2019/20</b>	<b>2019/20</b>
RISCA ROAD	36	2017/18	2019/20	2019/20
TREDEGAR COURT	25	2019/20	2019/20	2019/20
TREDEGAR STREET	13	2019/20	2019/20	2019/20
WAUNFAWR GARDENS	46	2017/18	2019/20	2019/20
WAUNFAWR PARK ROAD	3	2017/18	2019/20	2019/20
WOODWARD AVENUE	3	2017/18	2019/20	2019/20
<i>WAUNFAWR HOUSE</i>	<i>22</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<b>CWMCARN</b>	<b>104</b>	<b>2017/18</b>	<b>2019/20</b>	<b>2019/20</b>
ABERCARN FACH	23	2017/18	2019/20	2019/20
EDWARDSVILLE	15	2017/18	2019/20	2019/20
GEORGE STREET	41	2017/18	2019/20	2019/20
NANTCARN ROAD	20	2017/18	2019/20	2019/20
TRIBUTE AVENUE	5	2017/18	2019/20	2019/20
<b>DERI</b>	<b>28</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18</b>
GLYN DERW	4	2016/17	2017/18	2017/18
YSGWYDDGWYN	24	2014/15	2017/18	2017/18
<b>FAIRVIEW</b>	<b>31</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
ANEURIN AVENUE	15	2015/16	2017/18	2017/18
EDWARD STREET	13	2015/16	2017/18	2017/18
FLORAL AVENUE	3	2015/16	2017/18	2017/18
<b>FLEUR-DE-LYS</b>	<b>46</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
BEILI GLAS ROAD	9	2015/16	2017/18	2017/18
CHURCH VILLA	1	2015/16	2017/18	2017/18
COUNDLEY CLOSE	6	2015/16	2017/18	2017/18
FRANCIS STREET	1	2015/16	2017/18	2017/18
GWENT COURT	6	2015/16	2017/18	2017/18
HAFOD CLOSE	11	2015/16	2017/18	2017/18
SCHOOL STREET	1	2015/16	2017/18	2017/18
SUMMERFIELD TERRACE	9	2015/16	2017/18	2017/18
WARNE STREET	2	2015/16	2017/18	2017/18
<b>FOCHRIW</b>	<b>150</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
BRYN NANT	12	2018/19	2017/18	2018/19
CAE GLAS NEWYDD	19	2018/19	2017/18	2018/19
CORONATION CRESCENT	20	2018/19	2017/18	2018/19
GLANYNANT	38	2018/19	2017/18	2018/19
HEOL IAGO	7	2018/19	2017/18	2018/19
HEOL Y BRYN	24	2018/19	2017/18	2018/19
HILLSIDE	9	2018/19	2017/18	2018/19
PONTLOTTYN ROAD	13	2018/19	2017/18	2018/19

RHODFA GANOL	8	2018/19	2017/18	2018/19
<b>GELLIGAER</b>	<b>345</b>	<b>2017/18</b>	<b>2017/18</b>	<b>2017/18</b>
ANEURIN BEVAN AVENUE	51	2017/18	2017/18	2017/18
CHURCH ROAD	10	2017/18	2017/18	2017/18
CLAERWEN	62	2017/18	2017/18	2017/18
DAN Y GAER	7	2017/18	2017/18	2017/18
GAER PLACE	11	2017/18	2017/18	2017/18
GREENHILL PLACE	38	2017/18	2017/18	2017/18
HAMAN PLACE	17	2017/18	2017/18	2017/18
HEOL CATTWG	11	2017/18	2017/18	2017/18
HEOL EDWARD LEWIS	42	2017/18	2017/18	2017/18
HEOL PENALLTA	2	2017/18	2017/18	2017/18
HEOL Y WAUN	21	2017/18	2017/18	2017/18
PENYWRLOD	2	2017/18	2017/18	2017/18
ST CATTWGS AVENUE	41	2017/18	2017/18	2017/18
WAUN RHYDD	30	2017/18	2017/18	2017/18
<b>GELLIGROES</b>	<b>58</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
GELLIGROES ROAD	28	2017/18	2015/16	2017/18
TY MYNYDDISLWYN	30	2018/19	2018/19	2018/19
<b>GILFACH LOWER</b>	<b>108</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
AERON COURT	20	2018/19	2017/18	2018/19
AERON PLACE	1	2018/19	2017/18	2018/19
ANDREWS CLOSE	29	2018/19	2017/18	2018/19
CROSS STREET	1	2018/19	2017/18	2018/19
GWERTHONOR ROAD	4	2018/19	2017/18	2018/19
LEWIS CRESCENT	12	2018/19	2017/18	2018/19
ST ANNES CRESCENT	1	2018/19	2017/18	2018/19
THE AVENUE	5	2018/19	2017/18	2018/19
THE CLOSE	6	2018/19	2017/18	2018/19
THE DRIVE	5	2018/19	2017/18	2018/19
VERE PLACE	20	2018/19	2017/18	2018/19
VERE STREET	4	2018/19	2017/18	2018/19
<b>GILFACH PHASE 1 GIL1</b>	<b>72</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
BRYNTEG	1	2016/17	2017/18	2017/18
HEOL FACH	3	2016/17	2017/18	2017/18
HEOL FARGOED	14	2016/17	2017/18	2017/18
HILLSIDE VIEW	8	2016/17	2017/18	2017/18
VALE VIEW	10	2016/17	2017/18	2017/18
WESTERN DRIVE	5	2016/17	2017/18	2017/18
OAKLANDS	31	2018/19	2018/19	2018/19
<b>GILFACH PHASE 2</b>	<b>178</b>	<b>2017/18</b>	<b>2017/18</b>	<b>2017/18</b>
ASH PLACE	29	2016/17	2017/18	2017/18
BEECH COURT	16	2016/17	2017/18	2017/18
BRYNTEG	10	2016/17	2017/18	2017/18
OAK PLACE	16	2016/17	2017/18	2017/18
PARK VIEW	73	2017/18	2017/18	2017/18
PARK VIEW COURT	4	2017/18	2017/18	2017/18
SYCAMORE COURT	30	2017/18	2017/18	2017/18
<b>GILFACH PHASE 3</b>	<b>137</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>

HEOL BRYCHAN	17	2017/18	2018/19	2018/19
HEOL CAE DERWEN	29	2017/18	2018/19	2018/19
HEOL CARADOC	36	2017/18	2018/19	2018/19
HEOL COEDCAE	22	2017/18	2018/19	2018/19
HEOL PENGARREG	9	2017/18	2018/19	2018/19
HEOL Y MYNYDD	24	2017/18	2018/19	2018/19
<b>GRAIG Y RHACCA</b>	<b>388</b>	<b>2016/17</b>	<b>2019/20</b>	<b>2019/20</b>
BURNS CLOSE	16	2016/17	2019/20	2019/20
COLERIDGE GARDENS	18	2015/16	2019/20	2019/20
DICKENS COURT	48	2015/16	2019/20	2019/20
GRAYS GARDENS	57	2015/16	2019/20	2019/20
HERRICK PLACE	7	2016/17	2019/20	2019/20
KEBLE COURT	92	2016/17	2019/20	2019/20
LONGFELLOW GARDENS	61	2016/17	2019/20	2019/20
MILTON PLACE	47	2016/17	2019/20	2019/20
SHELLEY COURT	42	2016/17	2019/20	2019/20
<b>HENGOED</b>	<b>105</b>	<b>2016/17</b>	<b>2018/19</b>	<b>2018/19</b>
ACACIA AVENUE	2	2014/15	2018/19	2018/19
ASHGROVE	10	2014/15	2018/19	2018/19
BEECH DRIVE	9	2014/15	2018/19	2018/19
BRYNGLAS	1	2014/15	2018/19	2018/19
CEFN ROAD	1	2014/15	2018/19	2018/19
CHAPEL TERRACE	16	2014/15	2018/19	2018/19
HAWTHORNE AVENUE	20	2014/15	2018/19	2018/19
HENGOED ROAD	5	2014/15	2018/19	2018/19
HEOL CELYN	4	2014/15	2018/19	2018/19
HEOL DERW	5	2014/15	2018/19	2018/19
HEOL DEWI	6	2014/15	2018/19	2018/19
HEOL UCHAF	1	2014/15	2018/19	2018/19
HILL VIEW	10	2014/15	2018/19	2018/19
MYRTLE GROVE	1	2014/15	2018/19	2018/19
THE BUNGALOWS	14	2016/17	2018/19	2018/19
<b>HEOL TRECASTELL</b>	<b>57</b>	<b>2018/19</b>	<b>2014/15</b>	<b>2018/19</b>
HEOL BEDDAU	1	2018/19	2014/15	2018/19
HEOL GLEDYR	13	2018/19	2014/15	2018/19
HEOL TRECASTELL	34	2018/19	2014/15	2018/19
NANTGARW ROAD	1	2018/19	2014/15	2018/19
PLAS THOMAS	8	2018/19	2014/15	2018/19
<b>HIGHMEADOW</b>	<b>42</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2015/16</b>
HIGH MEADOW	42	2014/15	2015/16	2015/16
<b>LANSBURY PARK</b>	<b>520</b>	<b>2015/16</b>	<b>2018/19</b>	<b>2018/19</b>
ALEXANDER COURT	64	2015/16	2017/18	2017/18
ATLEE COURT	54	2014/15	2018/19	2018/19
BUXTON COURT	57	2015/16	2017/18	2017/18
GRAHAM COURT	64	2015/16	2018/19	2018/19
GREENWOOD COURT	20	2014/15	2017/18	2017/18
HALDANE COURT	23	2014/15	2018/19	2018/19
HARTSHORN COURT	41	2015/16	2018/19	2018/19
MAXTON COURT	51	2015/16	2017/18	2017/18

SNOWDEN COURT	74	2015/16	2017/18	2017/18
TREVELYAN COURT	36	2015/16	2017/18	2017/18
WEDGEWOOD COURT	36	2015/16	2018/19	2018/19
<b>LLANBRADACH</b>	<b>76</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18</b>
GARDEN STREET	16	2016/17	2017/18	2017/18
PLAS CAE LLWYD	26	2016/17	2017/18	2017/18
SCHOOL STREET	25	2016/17	2017/18	2017/18
THOMAS STREET	1	2016/17	2017/18	2017/18
WOODLAND FLATS	8	2016/17	2017/18	2017/18
<b>LLANFACH</b>	<b>24</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
CLYTHA SQUARE	8	2014/15	2017/18	2017/18
PENRHIW TERRACE	11	2014/15	2017/18	2017/18
TWYN PLACE	5	2014/15	2017/18	2017/18
<b>MACHEN</b>	<b>63</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
BRONRHIW	7	2017/18	2018/19	2018/19
BRYNHEULOG TERRACE	1	2017/18	2018/19	2018/19
BRYNHYFRYD TERRACE	5	2017/18	2018/19	2018/19
CHATHAM PLACE	4	2017/18	2018/19	2018/19
FFWRWM ROAD	18	2017/18	2018/19	2018/19
GLAN YR AFON	2	2017/18	2018/19	2018/19
GRAIG VIEW	7	2017/18	2018/19	2018/19
LLANARTH STREET	1	2017/18	2018/19	2018/19
MOUNTAIN VIEW	2	2017/18	2018/19	2018/19
SUNNYBANK TERRACE	3	2017/18	2018/19	2018/19
THE CRESCENT	13	2017/18	2018/19	2018/19
<b>MAES MABON</b>	<b>148</b>	<b>2016/17</b>	<b>2019/20</b>	<b>2019/20</b>
CHURCH LANE	20	2016/17	2019/20	2019/20
HEOL LLYSWEN	8	2016/17	2019/20	2019/20
LAN Y PARC	28	2016/17	2019/20	2019/20
LLWYN YR EOS	35	2016/17	2019/20	2019/20
MAES YR ONEN	17	2016/17	2019/20	2019/20
PRIMROSE CLOSE	6	2016/17	2019/20	2019/20
YNYS LAS	34	2016/17	2019/20	2019/20
<b>MAESYCWMMER</b>	<b>112</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
CHAVE TERRACE	1	2018/19	2017/18	2018/19
GLEN VIEW	4	2018/19	2017/18	2018/19
GLENCOED	16	2018/19	2017/18	2018/19
GWERNA CRESCENT	13	2018/19	2017/18	2018/19
HILL VIEW	13	2018/19	2017/18	2018/19
PARK ROAD	12	2018/19	2017/18	2018/19
PLEASANT VIEW	5	2018/19	2017/18	2018/19
THE CRESCENT	6	2018/19	2017/18	2018/19
VALE VIEW	5	2018/19	2017/18	2018/19
Y GLYN	37	2017/18	2017/18	2019/20
<b>MARKHAM-HOLLYBUSH</b>	<b>127</b>	<b>2016/17</b>	<b>2014/15</b>	<b>2016/17</b>
COMMIN CLOSE	13	2016/17	2014/15	2016/17
JAMES STREET	18	2016/17	2014/15	2016/17
JOHN STREET	3	2016/17	2014/15	2016/17
LLWYNBACH TERRACE	1	2016/17	2014/15	2016/17

MONMOUTH WALK	39	2016/17	2014/15	2016/17
MOUNTAIN VIEW	51	2015/16	2014/15	2015/16
SPRINGFIELD TERRACE	2	2016/17	2014/15	2016/17
<b>MORRISVILLE</b>	<b>12</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
MORRISVILLE	11	2015/16	2017/18	2017/18
NINE MILE POINT ROAD	1	2015/16	2017/18	2017/18
<b>NANTDDU</b>	<b>52</b>	<b>2016/17</b>	<b>2014/15</b>	<b>2016/17</b>
NANTDDU	52	2016/17	2014/15	2016/17
<b>NELSON</b>	<b>79</b>	<b>2015/16</b>	<b>2019/20</b>	<b>2019/20</b>
BRYNCELYN	35	2015/16	2019/20	2019/20
RHIWFER	1	2015/16	2019/20	2019/20
TAI SIRIOL	11	2015/16	2019/20	2019/20
HEOL ISLWYN	32	2019/20	2019/20	2019/20
<b>NEW TREDEGAR</b>	<b>140</b>	<b>2019/20</b>	<b>2017/18</b>	<b>2019/20</b>
GLYNSYFI	32	2017/18	2017/18	2017/18
GREENFIELD STREET	23	2019/20	2016/17	2019/20
JUBILEE ROAD	28	2019/20	2016/17	2019/20
LONG ROW	29	2019/20	2016/17	2019/20
QUEENS ROAD	8	2019/20	2016/17	2019/20
RHOSYN GWYN	20	2019/20	2016/17	2019/20
<b>NEWBRIDGE</b>	<b>88</b>	<b>2019/20</b>	<b>2019/20</b>	<b>2019/20</b>
ASHFIELD ROAD	6	2017/18	2019/20	2019/20
BEYNON STREET	5	2017/18	2019/20	2019/20
BLAENBLODAU STREET	16	2017/18	2019/20	2019/20
DOLAU	1	2017/18	2019/20	2019/20
HIGH STREET	2	2017/18	2019/20	2019/20
HILL STREET	5	2017/18	2019/20	2019/20
MARTINSFIELD	20	2017/18	2019/20	2019/20
MEREDITH TERRACE	5	2017/18	2019/20	2019/20
PANTEG TERRACE	3	2017/18	2019/20	2019/20
PENNAR STREET	4	2017/18	2019/20	2019/20
HIGHFIELD COURT	20	2019/20	2019/20	2019/20
HIGHFIELD HOUSE	1	2019/20	2019/20	2019/20
<b>OAKDALE</b>	<b>73</b>	<b>2016/17</b>	<b>2014/15</b>	<b>2016/17</b>
CENTRAL AVENUE	7	2016/17	2014/15	2016/17
FARM CLOSE	19	2016/17	2014/15	2016/17
GROVESIDE ROAD	6	2016/17	2014/15	2016/17
HIGHTREE RISE	3	2016/17	2014/15	2016/17
IVY BUSH COURT	8	2016/17	2014/15	2016/17
PARK VIEW BUNGALOWS	2	2016/17	2014/15	2016/17
PENMAEN CORNER	11	2016/17	2014/15	2016/17
TREKENNING	1	2016/17	2014/15	2016/17
UNDERWOOD ROAD	15	2016/17	2014/15	2016/17
WEST VIEW CRESCENT	1	2016/17	2014/15	2016/17
<b>PANTSIDE LOWER</b>	<b>221</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
CARLYON ROAD	14	2013/14	2017/18	2017/18
CENTRAL AVENUE	30	2014/15	2017/18	2017/18
CLAREMONT ROAD	12	2013/14	2017/18	2017/18
CORONATION CRESCENT	14	2013/14	2017/18	2017/18

ELLESMERE COURT	2	2013/14	2017/18	2017/18
GREENLANDS	10	2013/14	2017/18	2017/18
HAZELWOOD ROAD	9	2013/14	2017/18	2017/18
HILARY ROAD	10	2013/14	2017/18	2017/18
HILLTOP CRESCENT	15	2013/14	2017/18	2017/18
NEWLYN ROAD	18	2013/14	2017/18	2017/18
OLD PANT ROAD	22	2013/14	2017/18	2017/18
PANT VIEW	16	2013/14	2017/18	2017/18
QUEENS ROAD	9	2013/14	2017/18	2017/18
STONERWOOD VIEW	5	2013/14	2017/18	2017/18
SUNNYCREST	6	2013/14	2017/18	2017/18
TIR Y PWLL TERRACE	18	2013/14	2017/18	2017/18
ST PETERS CLOSE	11	2017/18	2017/18	2017/18
<b>PANTSIDE UPPER</b>	<b>77</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
CEFN COURT	2	2013/14	2017/18	2017/18
ELM COURT	6	2014/15	2017/18	2017/18
GLANSHON COURT	13	2013/14	2017/18	2017/18
LIME COURT	9	2014/15	2017/18	2017/18
LINDEN COURT	11	2013/14	2017/18	2017/18
OAK TREE COURT	12	2014/15	2017/18	2017/18
PENYCAEAU COURT	5	2014/15	2017/18	2017/18
ROSE COURT	8	2013/14	2017/18	2017/18
WILLOW COURT	11	2013/14	2017/18	2017/18
<b>PENGAM</b>	<b>28</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
BONT CLOSE	9	2015/16	2017/18	2017/18
ISLWYN CLOSE	19	2015/16	2017/18	2017/18
<b>PENLLWYN LOWER</b>	<b>71</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2017/18</b>
AELYBRYN	1	2016/17	2017/18	2017/18
BELMONT	1	2016/17	2017/18	2017/18
BRYNGLAS AVENUE	20	2016/17	2017/18	2017/18
BRYNTEG AVENUE	33	2016/17	2017/18	2017/18
COED CAE DDU RD -PLEASANT VIEW	1	2016/17	2017/18	2017/18
GLAN ISLWYN	3	2016/17	2017/18	2017/18
HEBRON	1	2016/17	2017/18	2017/18
MANOR ROAD	8	2016/17	2017/18	2017/18
PENLLWYN TERRACE	3	2016/17	2017/18	2017/18
<b>PENLLWYN UPPER</b>	<b>253</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
BEECH AVENUE	4	2017/18	2017/18	2017/18
BEECH CROFT	2	2017/18	2017/18	2017/18
BROADMEAD	11	2017/18	2017/18	2017/18
EDGEHILL	8	2017/18	2017/18	2017/18
FLEUR DE LYS AVENUE	31	2017/18	2017/18	2017/18
HEOL TRELYN ROAD	16	2017/18	2017/18	2017/18
HIGHMEAD	36	2018/19	2017/18	2018/19
HILL VIEW	34	2018/19	2017/18	2018/19
LLANOVER AVENUE	10	2017/18	2017/18	2017/18
MYNYDDISLWYN CLOSE	15	2017/18	2017/18	2017/18
PENYMEAD	12	2017/18	2017/18	2017/18

RHYMNEY CLOSE	9	2017/18	2017/18	2017/18
RUSHMERE ROAD	2	2017/18	2017/18	2017/18
ST MARYS ROAD	21	2017/18	2017/18	2017/18
ST SANNANS ROAD	27	2017/18	2017/18	2017/18
THE GROVE	7	2017/18	2017/18	2017/18
TREOWEN AVENUE	8	2017/18	2017/18	2017/18
<b>PENPEDAIRHEOL</b>	<b>8</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
HENGOED ROAD	2	2018/19	2018/19	2018/19
OAKS END CLOSE	6	2018/19	2018/19	2018/19
<b>PENTWYNMAWR</b>	<b>62</b>	<b>2017/18</b>	<b>2016/17</b>	<b>2017/18</b>
CAERBRYN	16	2017/18	2016/17	2017/18
COED DUON VIEW	3	2017/18	2016/17	2017/18
EDMUND PLACE	6	2017/18	2016/17	2017/18
GLANBRYNNAR	4	2017/18	2016/17	2017/18
MAESGWYN	6	2017/18	2016/17	2017/18
MAESTEG	27	2018/19	2018/19	2018/19
<b>PENYBRYN</b>	<b>4</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
CYLLA STREET	2	2018/19	2018/19	2018/19
PENYBRYN TERRACE	2	2018/19	2018/19	2018/19
<b>PENYRHEOL LOWER</b>	<b>167</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
BRYNGLAS	42	2018/19	2017/18	2018/19
BRYNHEULOG	5	2018/19	2017/18	2018/19
BRYNTEG	12	2018/19	2017/18	2018/19
BRYNTIRION	3	2018/19	2017/18	2018/19
CAE GLAS	4	2018/19	2017/18	2018/19
GELLI DEG	20	2018/19	2017/18	2018/19
HEOL TIR COED	3	2018/19	2017/18	2018/19
HEOL TIR GIBBON	28	2018/19	2017/18	2018/19
MAES HIR	4	2018/19	2017/18	2018/19
PLEASANT PLACE	31	2018/19	2018/19	2018/19
RHIW FACH	4	2018/19	2017/18	2018/19
TROED-Y-BRYN	11	2018/19	2017/18	2018/19
<b>PENYRHEOL UPPER</b>	<b>322</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
CEFN Y LON	4	2018/19	2018/19	2018/19
GLAN FFRWD	32	2018/19	2018/19	2018/19
HEOL ANEURIN	67	2018/19	2018/19	2018/19
HEOL FAWR	18	2018/19	2018/19	2018/19
HEOL FER	1	2018/19	2018/19	2018/19
HEOL TIR BACH	7	2018/19	2018/19	2018/19
HEOL Y GOGLEDD	2	2018/19	2018/19	2018/19
PENTWYN	34	2018/19	2018/19	2018/19
PENYBRYN	66	2018/19	2018/19	2018/19
PENYGROES	32	2018/19	2018/19	2018/19
Y CILGANT	59	2018/19	2018/19	2018/19
<b>PERSONDY</b>	<b>29</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
ACACIA TERRACE	6	2015/16	2017/18	2017/18
LABURNUM TERRACE	2	2015/16	2017/18	2017/18
MAPLE TERRACE	2	2015/16	2017/18	2017/18
PERSONDY TERRACE	4	2015/16	2017/18	2017/18

SYCAMORE TERRACE	13	2015/16	2017/18	2017/18
YSTRAD TERRACE	2	2015/16	2017/18	2017/18
<b>PHILLIPSTOWN</b>	<b>159</b>	<b>2019/20</b>	<b>2015/16</b>	<b>2019/20</b>
CEFN RHYCHDIR ROAD	4	2019/20	2015/16	2019/20
CROFT STREET	6	2019/20	2015/16	2019/20
DAVALOG TERRACE	13	2019/20	2015/16	2019/20
DERLWYN STREET	18	2019/20	2015/16	2019/20
FARM TERRACE	2	2019/20	2015/16	2019/20
FERNHILL TERRACE	16	2019/20	2015/16	2019/20
FIELD TERRACE	6	2019/20	2015/16	2019/20
JONES STREET	43	2019/20	2015/16	2019/20
MEADOW TERRACE	15	2019/20	2015/16	2019/20
ORCHARD STREET	6	2019/20	2015/16	2019/20
PENRHYN TERRACE	6	2019/20	2015/16	2019/20
PRITCHARDS TERRACE	21	2019/20	2015/16	2019/20
SOUTH VIEW ROAD	3	2019/20	2015/16	2019/20
<b>PONTLOTTYN</b>	<b>231</b>	<b>2015/16</b>	<b>2018/19</b>	<b>2018/19</b>
BOARD STREET	9	2015/16	2018/19	2018/19
BRYNGLAS	20	2015/16	2018/19	2018/19
BRYNHYFRYD	67	2015/16	2018/19	2018/19
CHAPEL STREET	4	2015/16	2018/19	2018/19
DANYGRAIG	31	2015/16	2018/19	2018/19
FARM ROAD	15	2015/16	2018/19	2018/19
HEOL EVAN WYNNE	5	2015/16	2018/19	2018/19
HEOL Y WAUN	6	2015/16	2018/19	2018/19
HIGH STREET	7	2015/16	2018/19	2018/19
HILL ROAD	5	2015/16	2018/19	2018/19
MERCHANT STREET	3	2015/16	2018/19	2018/19
MOUNT STREET	12	2015/16	2018/19	2018/19
QUEEN STREET	9	2015/16	2018/19	2018/19
RIVER ROAD	8	2015/16	2018/19	2018/19
SOUTHEND TERRACE	2	2015/16	2018/19	2018/19
SUNNYVIEW	13	2015/16	2018/19	2018/19
UNION STREET	5	2015/16	2018/19	2018/19
WINE STREET	10	2015/16	2018/19	2018/19
<b>PONTYMISTER</b>	<b>50</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
FIELDS ROAD	10	2018/19	2017/18	2018/19
HILL STREET	2	2018/19	2017/18	2018/19
MEADOW CRESCENT	2	2018/19	2017/18	2018/19
NEWPORT ROAD	17	2018/19	2017/18	2018/19
SPRINGFIELD ROAD	30	2018/19	2017/18	2018/19
TANYBRYN	13	2018/19	2017/18	2018/19
TY ISAF CRESCENT	5	2018/19	2017/18	2018/19
TY ISAF PARK AVENUE	30	2018/19	2017/18	2018/19
TY ISAF PARK CIRCLE	4	2018/19	2017/18	2018/19
TY ISAF PARK CRESCENT	3	2018/19	2017/18	2018/19
TY ISAF PARK ROAD	22	2018/19	2017/18	2018/19
TY ISAF PARK VILLAS	5	2018/19	2017/18	2018/19
TYNYCWM ROAD	7	2018/19	2017/18	2018/19



TY ISAF COMPLEX	12	2019/20	2019/20	2019/20
<b>PONTYWAUN</b>	<b>19</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
GARDEN SUBURBS	18	2018/19	2017/18	2018/19
NORTH ROAD	1	2018/19	2017/18	2018/19
<i>CASTLE CLOSE</i>	<i>15</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<i>CASTLE COURT</i>	<i>41</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<b>PORSET PARK</b>	<b>179</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
CLOS GUTO	7	2018/19	2018/19	2018/19
COED CAE	43	2018/19	2018/19	2018/19
COED MAIN	35	2017/18	2018/19	2018/19
COED PWLL	29	2018/19	2018/19	2018/19
GWAUN NEWYDD	46	2018/19	2018/19	2018/19
LON YR ODYN	19	2018/19	2018/19	2018/19
<b>PWLLYPANT</b>	<b>38</b>	<b>2013/14</b>	<b>2017/18</b>	<b>2017/18</b>
CASTLE VIEW	7	2013/14	2017/18	2017/18
CENTRAL STREET	26	2013/14	2017/18	2017/18
MOUNTAIN VIEW	2	2013/14	2017/18	2017/18
NEW STREET	3	2013/14	2017/18	2017/18
<b>RHYMNEY NORTH</b>	<b>394</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
ANEURIN TERRACE	10	2013/14	2017/18	2017/18
BRYN CARNO	38	2014/15	2017/18	2017/18
GLAN YR AFON	28	2012/13	2017/18	2017/18
GLANYNANT	24	2014/15	2017/18	2017/18
GOLWG Y MYNYDD	19	2014/15	2017/18	2017/18
HEOL UCHAF	12	2013/14	2017/18	2017/18
HEOLYTWYN	24	2013/14	2017/18	2017/18
HIGH STREET	1	2014/15	2017/18	2017/18
ISFRYN	19	2014/15	2017/18	2017/18
LOWER ROW	1	2014/15	2017/18	2017/18
PENYDRE	32	2014/15	2017/18	2017/18
PHILLIPS WALK	50	2014/15	2017/18	2017/18
ROWAN PLACE	64	2014/15	2014/15	2014/15
TWYN CARNO	2	2014/15	2017/18	2017/18
TY COCH	70	2014/15	2017/18	2017/18
<b>RHYMNEY SOUTH</b>	<b>443</b>	<b>2014/15</b>	<b>2019/20</b>	<b>2019/20</b>
BEULAH STREET	2	2014/15	2019/20	2019/20
BROOKFIELD AVENUE	12	2014/15	2019/20	2019/20
BRYNHYFRYD	10	2014/15	2019/20	2019/20
DUFFRYN VIEW	13	2014/15	2019/20	2019/20
EGLWYS FAN	15	2014/15	2019/20	2019/20
FORGE CRESCENT	12	2014/15	2019/20	2019/20
GARDEN CITY	5	2012/13	2019/20	2019/20
HAFODYMYNYDD	28	2013/14	2019/20	2019/20
HAVARDS ROW	20	2014/15	2019/20	2019/20
IDRIS DAVIES PLACE	12	2012/13	2019/20	2019/20
JENKINS ROW	3	2014/15	2019/20	2019/20
MAERDY VIEW	52	2014/15	2019/20	2019/20
MAES YR HAF	3	2012/13	2019/20	2019/20
MOUNTBATTEN	10	2014/15	2019/20	2019/20

NURSERY CRESCENT	31	2012/13	2019/20	2019/20
PLANTATION TERRACE	14	2014/15	2019/20	2019/20
RAMSDEN STREET	9	2014/15	2019/20	2019/20
ST CLARES	32	2013/14	2017/18	2017/18
SUNNYHILL	12	2012/13	2019/20	2019/20
TANYBRYN	121	2012/13	2019/20	2019/20
THOMAS FIELDS	6	2014/15	2019/20	2019/20
WELLINGTON WAY	21	2012/13	2019/20	2019/20
<b>RISCA</b>	<b>101</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
CLYDE STREET	27	2018/19	2017/18	2018/19
CRESCENT ROAD	8	2018/19	2017/18	2018/19
CROMWELL ROAD	10	2018/19	2017/18	2018/19
CROMWELL ROAD BUNGALOWS	10	2018/19	2017/18	2018/19
DANYGRAIG BUNGALOWS	5	2018/19	2017/18	2018/19
EXCHANGE ROAD	3	2018/19	2017/18	2018/19
FERNLEA	14	2018/19	2017/18	2018/19
GROVE ROAD	15	2018/19	2017/18	2018/19
RAGLAN STREET	9	2018/19	2017/18	2018/19
<i>ST MARYS COURT</i>	<i>33</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<i>BRITANNIA CLOSE</i>	<i>30</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<b>RUDRY</b>	<b>15</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
EDWARD THOMAS CLOSE	10	2017/18	2018/19	2018/19
GARTH LANE	1	2017/18	2018/19	2018/19
PENTWYNGWYN	2	2017/18	2018/19	2018/19
STARBUCK STREET	2	2017/18	2018/19	2018/19
<b>SENGHENYDD</b>	<b>118</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
ALEXANDER TERRACE	2	2013/14	2017/18	2017/18
CENYDD TERRACE	2	2014/15	2017/18	2017/18
COMMERCIAL STREET	6	2013/14	2017/18	2017/18
HIGH STREET	4	2013/14	2017/18	2017/18
PARC COTTAGES	8	2013/14	2017/18	2017/18
PLAS CWM PARC	59	2014/15	2017/18	2017/18
STATION TERRACE	1	2013/14	2017/18	2017/18
TAN Y BRYN TERRACE	36	2013/14	2017/18	2017/18
<b>SPRINGFIELD</b>	<b>220</b>	<b>2016/17</b>	<b>2015/16</b>	<b>2016/17</b>
ALDER RISE	6	2016/17	2015/16	2016/17
BROOK LANE	1	2016/17	2015/16	2016/17
BROOKFIELD ROAD	34	2016/17	2015/16	2016/17
CWMALSIE CRESCENT	5	2016/17	2015/16	2016/17
CWMDRAW COURT	8	2016/17	2015/16	2016/17
HIGHLAND CRESCENT	5	2016/17	2015/16	2016/17
LEA COURT	1	2016/17	2015/16	2016/17
MEADOW ROAD	32	2016/17	2015/16	2016/17
MILL ROAD	18	2016/17	2015/16	2016/17
MILLBROOK ROAD	35	2016/17	2015/16	2016/17
MUSSELWHITE COURT	14	2016/17	2015/16	2016/17
OAKFIELD	3	2016/17	2015/16	2016/17
ORCHARD COURT	3	2016/17	2015/16	2016/17
PEMBREY GARDENS	11	2016/17	2015/16	2016/17

SIRHOWY VIEW	16	2016/17	2015/16	2016/17
SPRINGFIELD COURT	3	2016/17	2015/16	2016/17
UPLAND ROAD	10	2016/17	2015/16	2016/17
WARREN COURT	2	2016/17	2015/16	2016/17
WOODLAND ROAD	13	2016/17	2015/16	2016/17
<i>YNYSWEN</i>	<i>19</i>	<i>2025</i>	<i>2025</i>	<i>2025</i>
<b>THOMASVILLE</b>	<b>31</b>	<b>2013/14</b>	<b>2018/19</b>	<b>2018/19</b>
THOMASVILLE	31	2013/14	2018/19	2018/19
<b>TIRPHIL</b>	<b>39</b>	<b>2016/17</b>	<b>2018/19</b>	<b>2018/19</b>
BIRCHGROVE	23	2016/17	2018/19	2018/19
CEFN Y MYNYDD	16	2016/17	2018/19	2018/19
<b>TIRYBERTH</b>	<b>44</b>	<b>2015/16</b>	<b>2018/19</b>	<b>2018/19</b>
CHURCHFIELD CLOSE	30	2015/16	2018/19	2018/19
ORCHID CLOSE	14	2015/16	2018/19	2018/19
<b>TRAPWELL</b>	<b>10</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
TRAPWELL	10	2017/18	2018/19	2018/19
<b>TRECENYDD</b>	<b>201</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
EAST AVENUE	17	2014/15	2017/18	2017/18
FIRST AVENUE	42	2014/15	2017/18	2017/18
GRANGE CLOSE	33	2014/15	2017/18	2017/18
HEOL FACH	2	2014/15	2017/18	2017/18
PEN Y FFORDD	3	2014/15	2017/18	2017/18
SECOND AVENUE	30	2014/15	2017/18	2017/18
TEGFAN	12	2014/15	2017/18	2017/18
THE CRESCENT	30	2014/15	2017/18	2017/18
THIRD AVENUE	23	2014/15	2017/18	2017/18
WEST AVENUE	9	2014/15	2017/18	2017/18
<b>TRELYN UPPER</b>	<b>79</b>	<b>2014/15</b>	<b>2017/18</b>	<b>2017/18</b>
ADELAIDE COURT	10	2014/15	2017/18	2017/18
BRISBANE COURT	13	2014/15	2017/18	2017/18
CWRT Y WAUN	14	2014/15	2017/18	2017/18
MELBOURNE COURT	14	2014/15	2017/18	2017/18
PERTH COURT	15	2014/15	2017/18	2017/18
SYDNEY COURT	13	2014/15	2017/18	2017/18
<b>TREOWEN</b>	<b>11</b>	<b>2017/18</b>	<b>2019/20</b>	<b>2019/20</b>
AEL Y BRYN TERRACE	5	2017/18	2019/20	2019/20
BRYNDERI TERRACE	2	2017/18	2019/20	2019/20
PARRY TERRACE	1	2017/18	2019/20	2019/20
PENYLAN TERRACE	3	2017/18	2019/20	2019/20
<b>TRETHOMAS</b>	<b>143</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
AELYBRYN	18	2015/16	2018/19	2018/19
ASHGROVE	2	2015/16	2018/19	2018/19
BEVAN CLOSE	17	2015/16	2018/19	2018/19
BEVAN RISE	8	2015/16	2018/19	2018/19
BIRCHGROVE	2	2015/16	2018/19	2018/19
BRYN Y FRAN AVENUE	12	2015/16	2018/19	2018/19
GROVE ESTATE	62	2018/19	2018/19	2018/19
HAZEL GROVE	4	2015/16	2018/19	2018/19
NAVIGATION STREET	3	2015/16	2018/19	2018/19

REDBROOK AVENUE	4	2015/16	2018/19	2018/19
STANDARD STREET	3	2015/16	2018/19	2018/19
THE BRYN	7	2015/16	2018/19	2018/19
UPPER GLYN GWYN STREET	1	2015/16	2018/19	2018/19
<b>TRINANT</b>	<b>240</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2018/19</b>
BELVEDERE CLOSE	12	2017/18	2018/19	2018/19
CEDAR ROAD	11	2017/18	2018/19	2018/19
CHARLES STREET	3	2017/18	2018/19	2018/19
CONWAY ROAD	21	2017/18	2018/19	2018/19
HOREB COURT	20	2017/18	2018/19	2018/19
LLANERCH ROAD	27	2017/18	2018/19	2018/19
MARSHFIELD ROAD	6	2017/18	2018/19	2018/19
OSBOURNE ROAD	4	2017/18	2018/19	2018/19
PENTWYN TERRACE	12	2017/18	2018/19	2018/19
PENYFAN CLOSE	6	2017/18	2018/19	2018/19
PENYWAUN ROAD	23	2017/18	2018/19	2018/19
PHILIP STREET	11	2017/18	2018/19	2018/19
PRINCE ANDREW ROAD	11	2017/18	2018/19	2018/19
PRINCESS CRESCENT	18	2017/18	2018/19	2018/19
THORNLEIGH ROAD	2	2017/18	2018/19	2018/19
TRINANT TERRACE	49	2017/18	2018/19	2018/19
VALLEY VIEW	4	2017/18	2018/19	2018/19
<b>TWYN GARDENS</b>	<b>37</b>	<b>2016/17</b>	<b>2018/19</b>	<b>2018/19</b>
TWYN GARDENS	37	2016/17	2018/19	2018/19
<b>TY ISAF</b>	<b>7</b>	<b>2014/15</b>	<b>2016/17</b>	<b>2016/17</b>
TY ISAF BUNGALOWS	7	2014/15	2016/17	2016/17
<b>TY NANT</b>	<b>29</b>	<b>2013/14</b>	<b>2018/19</b>	<b>2018/19</b>
TY NANT	29	2013/14	2018/19	2018/19
<b>TY-SIGN LOWER</b>	<b>153</b>	<b>2019/20</b>	<b>2019/20</b>	<b>2019/20</b>
CHANNEL VIEW	35	2017/18	2019/20	2019/20
CHARTIST COURT	9	2017/18	2019/20	2019/20
HAFOD Y BRYN	29	2019/20	2019/20	2019/20
ISLWYN COURT	6	2017/18	2019/20	2019/20
MACHEN CLOSE	4	2017/18	2019/20	2019/20
MAPLE AVENUE	7	2017/18	2019/20	2019/20
SEVERN CLOSE	12	2017/18	2019/20	2019/20
SYCAMORE CRESCENT	8	2017/18	2019/20	2019/20
THISTLE WAY	2	2017/18	2019/20	2019/20
WOODVIEW CRESCENT	22	2017/18	2019/20	2019/20
WOODVIEW ROAD	19	2017/18	2019/20	2019/20
<b>TY-SIGN UPPER</b>	<b>304</b>	<b>2016/17</b>	<b>2018/19</b>	<b>2018/19</b>
ALMOND AVENUE	19	2016/17	2018/19	2018/19
ASTER CLOSE	5	2016/17	2018/19	2018/19
BIRCH GROVE	3	2016/17	2018/19	2018/19
ELM DRIVE	78	2015/16	2018/19	2018/19
FAIRVIEW AVENUE	17	2016/17	2018/19	2018/19
FORSYTHIA CLOSE	31	2016/17	2018/19	2018/19
HOLLY ROAD	83	2016/17	2018/19	2018/19
MANOR COURT	4	2016/17	2018/19	2018/19

MANOR WAY	64	2016/17	2018/19	2018/19
<b>WATTSVILLE</b>	<b>49</b>	<b>2018/19</b>	<b>2018/19</b>	<b>2018/19</b>
ISLWYN ROAD	28	2015/16	2017/18	2017/18
WOODLAND VIEW	21	2018/19	2018/19	2018/19
<b>WAUNFACH</b>	<b>17</b>	<b>2018/19</b>	<b>2017/18</b>	<b>2018/19</b>
WAUNFACH STREET	1	2018/19	2017/18	2018/19
WAUNFACH STREET FLATS	16	2018/19	2017/18	2018/19
<b>WESTEND</b>	<b>12</b>	<b>2015/16</b>	<b>2017/18</b>	<b>2017/18</b>
RAILWAY TERRACE	11	2015/16	2017/18	2017/18
TROEDYRHIW	1	2015/16	2017/18	2017/18
<b>YNYSDDU-CWMFELINFACH</b>	<b>41</b>	<b>2018/19</b>	<b>2015/16</b>	<b>2018/19</b>
CRAIG Y DON BUNGALOW	1	2018/19	2015/16	2018/19
GRAIG VIEW	8	2018/19	2015/16	2018/19
HIGH STREET	5	2018/19	2015/16	2018/19
ISLWYN CLOSE	6	2018/19	2015/16	2018/19
JOHN STREET	1	2018/19	2015/16	2018/19
ROSE VILLA BUNGALOW	1	2018/19	2015/16	2018/19
ALEXANDRA COURT	19	2019/20	2019/20	2019/20
<b>YSTRAD MYNACH</b>	<b>48</b>	<b>2014/15</b>	<b>2018/19</b>	<b>2018/19</b>
BRYNMYNACH AVENUE	11	2014/15	2018/19	2018/19
CENTRAL STREET	1	2014/15	2018/19	2018/19
COED YR HAF	12	2014/15	2018/19	2018/19
EDWARD STREET	1	2014/15	2018/19	2018/19
GRIFFITHS STREET	2	2014/15	2018/19	2018/19
HILL STREET	6	2014/15	2018/19	2018/19
PANTYCELYN STREET	15	2014/15	2018/19	2018/19
<b>Grand Total</b>	<b>10802</b>	<b>2019/20</b>	<b>2019/20</b>	<b>2019/20</b>

This page is intentionally left blank

## SHELTERED HOUSING PROGRAMME

---

### 2017/2018

Ty Bedwellty (26 units)	- Under one roof.
Palmer Place/Gibbs Close (39 units)	- Self contained lounge, separate communal
Horeb Court (21 units)	- Bungalows & flats with communal
St Peters Close (30 units)	- Bungalows & communal
Y Glyn (37 units)	- Bungalows & flats with communal
Ysgwyddgwyn (25 units)	- Bungalows, flats & communal.
Waun Rhydd (32 units)	- Bungalows & flats with communal
Glyn Syfi (33 units)	- Bungalows with separate communal
St Clares (33 units)	- Bungalows with communal.
Glynderw (33 units)	- Bungalows with communal
The Willows (30 units)	- Bungalows with communal

### 2018/2019

Gwyddon Court (40 units)	- Under one roof & outside flats
Ty Mynyddislwyn (31 units)	- Under one roof
Woodland View (22 units)	- Flats & communal.
Maesteg (28 units)	- Flats, bungalows and communal
Oaklands (32 units)	- Bungalows & communal
St Gwladys (22 units)	- Under one roof & flats.
Pleasant Place (32 units)	- Bungalows & communal
Grove 1 (32 units)	- Bungalows & communal
Grove 2 (32 units)	- Bungalows & communal

### 2019/2020

Highfield Court (23 units)	- Under one roof
Alexander Court (20 units)	- Under one roof
Ty Isaf (13 units)	- Under one roof
Tredegar Close (39 units)	- Under one roof & Tredegar St Flats
Hafod Y Bryn (30 units)	- Flats & communal
Prospect Place (31 units)	- Bungalows & communal
Heol Islwyn (33 units)	- Bungalows & communal
Greenacres (32 units)	- Bungalows & communal

This page is intentionally left blank





## CAERPHILLY HOMES TASK GROUP – 15TH FEBRUARY 2018

**SUBJECT: WHQS ENVIRONMENTAL PROGRAMME – UPDATE**

**REPORT BY: INTERIM CHIEF EXECUTIVE**

---

### **1. PURPOSE OF REPORT**

1.1 To provide a high level overview of the WHQS environmental programme for information.

### **2. SUMMARY**

- 2.1 Following the ballot in February 2012, the Council agreed that it would deliver the promises made in its Offer Document to tenants and deliver the Welsh Housing Quality Standard by March 2020. The Council also agreed that its capital investment in homes would deliver social outcomes to 'transform lives and communities'.
- 2.2 Part of the commitment to deliver the WHQS across all 10,865 homes also includes a requirement to comply with Part 6 which aims to ensure that 'all dwellings should be located in an environment to which residents can relate and in which they can be proud to live'.
- 2.3 £10.6m has been set aside in the business plan agreed with Welsh Government specifically for this purpose.
- 2.4 Three Environmental Officers were recruited to work with the Area Housing teams and local members in order to initially identify environmental maintenance / repair issues. The issues were identified and collated into a single spreadsheet with each project being detailed using a proforma.
- 2.5 Over 200 minor projects have been identified across the county borough to date and colleagues across the directorate have become involved in offering specialist support and advice. Many have required specialist input from Highways and Engineering, Waste and Parks in order to assess feasibility and determine options.
- 2.6 Having identified a number of minor projects, the environmental officers have now focused their efforts on undertaking an extensive engagement programme throughout the County Borough which is intended to 1) engage local communities in discussions regarding the quality and safety of their local environment 2) identify solutions to some of the challenges and constraints within communities that could be overcome via the WHQS environmental programme and 3) to work with partners to help develop more cohesive and resilient communities through joint working and the pooling of resources.

### **3. LINKS TO STRATEGY**

3.1 The Welsh Housing Quality Standard (WHQS) is intended to ensure that all local authority and housing association homes are improved and maintained to specified standards.

- 3.2 The Council is committed to ensuring that the WHQS investment transforms not only homes but also lives and communities.
- 3.3 The Council's Local Housing Strategy "People, Property, and Places" has the following aim:  
*"To provide good quality, well managed houses in communities where people want to live, and offer people housing choices which meet their needs and aspirations."*
- 3.4 The delivery of the WHQS environmental programme is coterminous with the aims of the Council's Single Integrated Plan 2013-2017 which aims to 'improve standards of housing and communities, giving appropriate access to services across the county borough' and the recently approved, Caerphilly Poverty Strategy 2015.
- 3.5 The delivery of the WHQS environmental programme is coterminous with the aims of the Wellbeing of Future Generations (Wales) Act 2015 which requires public bodies to work towards a shared vision comprising 7 goals and adopt the 5 "Ways of Working". The goals and the 5 Ways of Working will underpin the delivery of the programme and include planning and acting for the long term, integration, involvement, collaboration and prevention.
- 3.6 Delivery of the WHQS environmental programme links directly with the goal identified in the Future Generations Act to create a more prosperous Wales through helping to indirectly create new employment opportunities in the environmental sector as a result of the improvements undertaken via the programme.
- 3.7 The proposal relates directly to the ambition to create a resilient Wales and will create and enhance the natural environment thereby creating and enhancing new habitats and ecosystems which support the social, economic and ecological resilience of the local area.
- 3.8 The proposal is coterminous with the goal to create healthier communities through improving the immediate environment within communities, creating safer communities, increasing accessibility to the environment and through projects that promote the relationship between the outdoors and positive mental health and wellbeing.
- 3.9 It will directly assist in the development of cohesive communities through the delivery of environmental improvements that increase the attractiveness, viability, connectivity and safety of communities. It will support the ongoing creation of a vibrant Welsh culture through promoting and protecting heritage and the unique Welsh environment; it will contribute towards the development of a globally responsive Wales through protecting and enhancing the environment, creating new habitats, protecting indigenous flora and fauna and through creating new opportunities for employment and enjoyment within an environmental context.

#### **4. THE REPORT**

- 4.1 In February 2012 tenants voted overwhelmingly for the Council to retain its housing stock as opposed to transferring its homes to a registered social landlord. As a result the Council made an ambitious commitment to utilise its £200m capital investment not only to transform homes but also lives and communities. It also committed to utilising £10.6m of the total investment to deliver an environmental programme that would ensure that all homes 'are located in an environment to which residents can relate and which they can be proud to live' (Welsh Housing Quality Standard, Part 6).
- 4.2 Part 6 specifies that 'all opportunities should be taken to make improvements to the immediate environment (within the property boundary) and to the general environment' and that consultation with residents and external audits can be used to inform the process.
- 4.3 Welsh Government has suggested that the following key elements must be taken into consideration by organisations seeking to deliver the standard:

- Attractive environments
  - Safe environments
  - Environments that people can relate to
  - Environments that people can feel proud of.
- 4.4 To date, the three Environmental Officers employed to deliver the environmental programme have concentrated on identifying low level environmental requirements. This is largely due to a decision that was taken by the WHQS Project Board to focus initially on routine improvements to housing estates that would have been previously raised by tenants, officers or members or highlighted by the area housing managers. Some areas are in need of maintenance and investment to address health and safety issues, anti-social behaviour, security, as well as making general improvements to improve the overall aspect of our estates.
- 4.5 In the last 18 months over 200 minor projects (i.e. less than £75k) have been identified by the officers. On balance, approximately 50% are maintenance related and 50% are new projects such as additional car parking, street lighting, paving etc.
- 4.6 Due to the number of minor projects identified, a decision was made by the WHQS Project Board to allocate the following funding to Area and Neighbourhood Housing Offices in a bid to ensure that Managers were able to access resources to address local maintenance and repair issues.
- Lansbury Park Neighbourhood Housing Office - £75,000
  - Graig Y Rhacca Neighbourhood Housing Office - £75,000
  - Eastern Valley Housing Office - £100,000
  - Upper Rhymney Valley Housing Office - £100,000.
- 4.7 Appendix 1, outlines the expenditure to date from each neighbourhood / area housing office. The allocations awarded to each housing office will be reviewed at the end of the financial year.
- 4.8 Of the projects identified, a significant number of projects relate to car parking provision, works adjacent to the highway, street lighting and speed ramps and therefore must be considered by colleagues in Highways / Engineering for feasibility, options and design work. In some cases it has also been necessary to seek advice from colleagues in planning to determine whether planning permission is required. It has invariably taken longer for these projects to come to fruition.
- 4.9 The future maintenance of projects has also been a key consideration as there is no budget from which to fund future additional maintenance costs that may arise from new proposals. This has therefore meant that any ongoing maintenance implications have had to be considered within the wider context of reducing Council budgets.
- 4.10 In some cases it has been necessary to package works together in order to ensure that they deliver improved value for money.
- 4.11 Projects have been identified across the county borough and in all communities.
- 4.12 Moving forward, the Environmental Officers will focus less on minor projects and more on identifying larger projects that generate greater benefits and impact for our communities. Officers have already started to undertake an extensive programme of community engagement in order to identify projects. To date the following have been approved:
- A suite of projects in Greensway, Abertysswg relating to the installation of handrails, new fencing and the removal of existing posts costing circa £40,000. Proposals relating to new parking arrangements are currently being explored.

- A package of projects for Fochriw including additional fencing throughout the area, extra play facilities, a green gym and the installation of two additional lighting columns at Cae Glas Newydd. In identifying the projects, the Environmental Officer responsible has undertaken extensive consultation in partnership with agencies including Keep Wales Tidy, Natural Resources Wales, Caerphilly Parents Network and the Council's Community Regeneration Team. The partnership approach adopted has resulted in wider community engagement and ownership of the projects. The ongoing maintenance of the site will be incorporated into Parks Services routine maintenance programme. Proposals are estimated to cost circa £58,000.
- In Penyrheol, an indicative contribution of £260,000 from the WHQS Environmental Programme will be made towards the costs associated with an extension to the existing skate park, renewing existing facilities, parking and fencing together with the installation of an outdoor gym. Monetary contributions have also been forthcoming from Penyrheol, Trecenydd and Energlyn Community Council of £15,000 together with £2,225 from the Area Forum Budget to contribute towards the costs associated with the Skate Park. The project aims to tackle antisocial behaviour issues and provide a focal point to promote health and community wellbeing. The ongoing maintenance of both facilities will be undertaken by Parks Services within their current maintenance programme. New parking facilities will also be provided for residents in Gellideg and Penybryn. Detailed discussions are also ongoing with regard to exploring improved parking options in Heol Tir Gibbon.
- In Churchill Park approval has been given to relay 7 of the existing roundabouts (there are 14 streets within Churchill Park and eight have roundabouts at the end of them). Currently individuals drive over or park on the roundabouts and they are not serving the purpose for which they were installed. In addition, lorries and the Council's refuse vehicles find it difficult to manoeuvre around them. Residents and local members have been consulted together with specialists from the Council's Highways department and the decision has been taken to raise all 7 and to cover 5 of the 7 with asphalt and 2 with a toptint colour. This will clearly define the roundabouts and make it more difficult for individuals to park on the roundabouts. The work is estimated to cost around £46,000 and proposals will also include a general tidy up of the area and improvements to stop individuals climbing on garages.

- 4.13 Appendix 2 contains an overview of the consultation and engagement programme that has been developed by the Environmental Officers. The table highlights the timescale for engagement with each community and not the delivery of projects.
- 4.14 It should be noted that a budget of £500,000 has been indicatively set aside to support the delivery of a holistic transformation programme in Lansbury Park and to provide match funding towards a potential bid to the Welsh Government's Targeted Regeneration Investment Programme during 2018/19.
- 4.15 A contribution of £249,350 has also been made from the WHQS environmental programme towards ensuring the completion of Rowan Place, Rhymney. This is in addition to the grant claimed from Welsh Government (£704,009.64) of as part of their Vibrant and Viable Places Tackling Poverty Programme.
- 4.16 An indicative allocation of £1.5m has been made towards the upgrading of un-adopted footpaths, steps, car parks and highways to upgrade them to adoptable standard. Once upgraded the future maintenance of those assets will transfer to Engineering Services.

## **5. WELL-BEING OF FUTURE GENERATIONS**

- 5.1 The WHQS environmental programme contributes to the Well-being Goals as set out in Links to Strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in the Act as outlined in section 3.

## **6. EQUALITIES IMPLICATIONS**

- 6.1 This is an information report; therefore there are no potential equality implications and no requirement to complete a full Equalities Impact Assessment.

## **7. FINANCIAL IMPLICATIONS**

- 7.1 £10.6m has been identified within the WHQS business plan to support the delivery of the environmental programme. The majority of the projects identified are in the process of being undertaken with many others at the feasibility and design stage so expenditure information at this stage is limited.
- 7.2 Appendix 1 contains a spreadsheet illustrating current expenditure however, it should be noted that many of the commitments have not yet been invoiced hence a more detailed report regarding the finances will be presented in the new financial year.

## **8. PERSONNEL IMPLICATIONS**

- 8.1 There are no direct personnel implications arising from the report.

## **9. CONSULTATIONS**

- 9.1 Responses from consultees have been incorporated within this report.

## **10. RECOMMENDATIONS**

- 10.1 The report is for information only. Members are asked to note the contents.

## **11. REASONS FOR THE RECOMMENDATIONS**

- 11.1 To advise members of the current position in respect of the delivery of Part 6 of the Welsh Housing Quality Standard.

## **12. STATUTORY POWER**

- 12.1 Housing Acts 1985, 1996, 2004, 2014 and Local Government Act 2000.

Author: Jane Roberts-Waite, Strategic Coordination Manager  
(Tel: 01443 864340, Email: [roberj2@caerphilly.gov.uk](mailto:roberj2@caerphilly.gov.uk))

Consultees: Cllr Lisa Phipps, Cabinet Member for Homes and Places  
Christina Harray, Interim Chief Executive  
Shaun Couzens, Chief Housing Officer  
Fiona Wilkins, Public Sector Housing Manager  
Marcus Lloyd, WHQS and Infrastructure Strategy Manager  
Lesley Allen, Principal Accountant  
Gerwyn Barry, Assistant Accountant  
Mandy Betts, Tenant and Community Involvement Manager

Appendices:

Appendix 1 – Current Expenditure

Appendix 2 – Consultation Overview and Engagement Timeframe

This page is intentionally left blank

APPENDIX 1

WHQS Environmental Programme	2017/18				
	Original Budget £	Spend to Date £	Commitment £	Projected Outturn £	Variance £
Environmental Projects	3,600,000	33,337	3,566,663	3,600,000	0
Rowan Place	0	249,350	0	249,350	-249,350
<b>TOTAL</b>	<b>3,600,000</b>	<b>282,687</b>	<b>3,566,663</b>	<b>3,849,350</b>	<b>-249,350</b>

WHQS Environmental Programme - AHO/NHO's	2017/18				
	Original Budget £	Spend to Date £	Commitment £	Projected Outturn £	Variance £
Lansbury Park NHO	75,000	0	75,000	75,000	0
Graig Y Rhacca NHO	75,000	720	74,280	75,000	0
Eastern Valley AHO	100,000	18,364	81,636	100,000	0
Upper Rhyrney AHO	100,000	0	100,000	100,000	0
<b>TOTAL</b>	<b>350,000</b>	<b>19,084</b>	<b>330,916</b>	<b>350,000</b>	<b>0</b>





**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
ONGOING	2017/2018	LLANBRADACH	76	LLANBRADACH	CLLR ROB GOUGH / CLLR COLIN MANN	UPPER RHYMNEY	
ONGOING	2017/2018	RHYMNEY NORTH (INCL BUTETOWN)	384	TWYN CARNO	CLLR CARL CUSS	UPPER RHYMNEY	
ONGOING	2017/2018	PHILLIPSTOWN	159	NEW TREDEGAR	CLLRS MARK EVANS / ELUNED STENNER	UPPER RHYMNEY	
ONGOING	2017/2018	GILFACH PARK ESTATE TOTAL	388	BARGOED	CLLR CAROL ANDREWS/ CLLR TUDOR DAVIES / CLLR DIANNE PRICE	UPPER RHYMNEY	OAKLANDS
ONGOING	2017/2018	CROSSKEYS	149	CROSSKEYS	CLLR JULIAN SIMMONDS	EASTERN VALLEY	WAUNFAWR HOUSE TREDEGAR COURT
ONGOING	2017/2018	HIGH MEADOW	42	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	
ONGOING	2017/2018	PANTSIDE (Upper & Lower)	300	NEWBRIDGE	CLLR ADRIAN HUSSEY / CLLR LEEROY JEREMIAH / CLLR GARY JOHNSTON	EASTERN VALLEY	ST PETERS CLOSE
ONGOING	2017/2018	TY SIGN	460	RISCA EAST	CLLRS NIGEL GEORGE / CLLR PHILIPPA LEONARD / CLLR ARIANNA PASSMORE	EASTERN VALLEY	HAFOD Y BRYN
ONGOING	2018/2019	CWMCARN	104	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	
ONGOING	2018/2019	TRINANT	242	CRUMLIN	CLLR MIKE DAVIES / CLLR CARL THOMAS	EASTERN VALLEY	HOREB COURT
ONGOING	ONGOING	LANSBURY PARK AHO*	520	ST JAMES	CLLR CHRISTINE FOREHEAD / CLLR ELAINE FOREHEAD / CLLR BARBARA JONES	LANSBURY PARK	
1 (Q4)	2017/2018	TRECENYDD	201	PENYRHEOL	CLLR JON SCRIVEN / CLLR MARGARET SARGENT / CLLR STEVE STIVENS / CLLR LINDSAY WHITTLE	GRAIG YR RHACCA	
1 (Q4)	2017/2018	ABERTRIDWR	134	ABER VALLEY	CLLRS LYNDON BINDING / JOHN ROBERTS / JOHN TAYLOR	LANSBURY PARK	
1 (Q4)	2017/2018	SENGHENYDD	118	ABER VALLEY	CLLRS LYNDON BINDING / JOHN ROBERTS / JOHN TAYLOR	LANSBURY PARK	

**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
2 (Q1)	2018/2019	PENLLWYN (Upper & Lower)	324	PONTLLANFRAITH	CLLR MICHAEL ADAMS / CLLR COLIN GORDON / CLLR GEZ KIRBY	EASTERN VALLEY	
2 (Q1)	2019/2020	GELLIGROES	58	PONTLLANFRAITH	CLLR MICHAEL ADAMS / CLLR COLIN GORDON / CLLR GEZ KIRBY	EASTERN VALLEY	TY MYNYDDISLWYN
2 (Q1)	2019/2020	CLAUDE ROAD	70	ST MARTINS	CLLRS COLIN ELSBURY / JAMES FUSSELL / STEPHEN KENT	LANSBURY PARK	
2 (Q1)	2019/2020	HEOL TRECASTELL	57	MORGAN JONES	CLLRS PHIL BEVAN / SHAYNE COOKE/ JAMES PRITCHARD	LANSBURY PARK	
2 (Q1)	2019/2020	NANTDDU	52	ST MARTINS	CLLRS COLIN ELSBURY / JAMES FUSSELL / STEPHEN KENT	LANSBURY PARK	
2 (Q1)	2019/2020	WATTSVILLE	49	YNYSDDU	CLLR PHILLIPPA MARSDEN / CLLR JOHN RIDGEWELL	EASTERN VALLEY	WOODLAND VIEW
2 (Q1)	2019/2020	OAKDALE	73	PENMAEN WARD	CLLR ROY SARALIS / CLLR BEN ZAPLATYNSKI	EASTERN VALLEY	
2 (Q2)	2018/2019	PONTLOTTYN	233	PONTLOTTYN	CLLR GAYNOR OLIVER	UPPER RHYMNEY	
2 (Q2)	2018/2019	RISCA	165	RISCA WEST	CLLR BOB OWEN / CLLR ROSS WHITING	EASTERN VALLEY	ST MARYS COURT BRITANNIA COURT
2 (Q2)	2018/2019	NEW TREDEGAR	140	NEW TREDEGAR	CLLRS MARK EVANS / ELUNED STENNER	UPPER RHYMNEY	GLYNSYFI
2 (Q2)	2018/2019	GILFACH (LOWER)	108	GILFACH	CLLR LINDSAY HARDING	UPPER RHYMNEY	
2 (Q2)	2018/2019	GRAIG YR RHACCA	389	BEDWAS, TRETOMAS AND MACHEN	CLLR ELIZABETH ALDWORTH / CLLR JUNE GALE / CLLR DEREK HAVARD / CLLR LISA JONES	GRAIG YR RHACCA	
2 (Q2)	2018/2019	BEDWAS	254	BEDWAS, TRETOMAS AND MACHEN	CLLR ELIZABETH ALDWORTH / CLLR JUNE GALE / CLLR DEREK HAVARD / CLLR LISA JONES	GRAIG YR RHACCA	THE WILLOWS GREENACRES
2 (Q2)	2018/2019	SPRINGFIELD	239	PONTLLANFRAITH	CLLR MICHAEL ADAMS / CLLR COLIN GORDON / CLLR GEZ KIRBY	EASTERN VALLEY	YNYSWEN
2 (Q3)	2018/2019	PONTYMISTER	164	RISCA WEST	CLLR BOB OWEN / CLLR ROSS WHITING	EASTERN VALLEY	TY ISAF

**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
2 (Q3)	2018/2019	ABERBARGOED (UPPER)	218	ABERBARGOED	CLLRS ALAN COLLIS / ALLAN HIGGS	UPPER RHYMNEY	
2 (Q3)	2018/2019	BARGOED	157	BARGOED	CLLRS DAVID CARTER / D TUDOR DAVIES / DIANNE PRICE	UPPER RHYMNEY	ST GWLADYS COURT
2 (Q3)	2018/2019	MAESYCWMMER	112	MAESYCWMMER	CLLR VINCENT JAMES	UPPER RHYMNEY	Y GLYN
2 (Q3)	2018/2019	ABERBARGOED (MIDDLE)	88	ABERBARGOED	CLLRS ALAN HIGGS / KEITH REYNOLDS	UPPER RHYMNEY	
2 (Q3)	2018/2019	ABERBARGOED (LOWER)	47	ABERBARGOED	CLLRS ALAN HIGGS / KEITH REYNOLDS	UPPER RHYMNEY	
2 (Q3)	2018/2019	MACHEN	63	BEDWAS, TRETOMAS AND MACHEN	CLLR ELIZABETH ALDWORTH / CLLR JUNE GALE / CLLR DEREK HAVARD / CLLR LISA JONES	GRAIG YR RHACCA	
2 (Q3)	2018/2019	PORSET PARK*	179	ST JAMES	CLLR CHRISTINE FOREHEAD / CLLR ELAINE FOREHEAD / CLLR BARBARA JONES	GRAIG YR RHACCA	
2 (Q3)	2018/2019	TRETOMAS	145	BEDWAS, TRETOMAS AND MACHEN	CLLR ELIZABETH ALDWORTH / CLLR JUNE GALE / CLLR DEREK HAVARD / CLLR LISA JONES	GRAIG YR RHACCA	GROVE I & GROVE II
2 (Q4)	2018/2019	BLACKWOOD	307	BLACKWOOD	CLLR NIGEL DIX / CLLR KEVIN ETHERIDGE / CLLR ANDREW FARINA-CHILDS	EASTERN VALLEY	PALMER PLACE / GIBBS CLOSE
2 (Q4)	2018/2019	GELLIGAER / INCL PENYBRYN	350	ST CATTWG	CLLRS CARMEN BEZZINA / WYNNE DAVID / ANN GAIR	UPPER RHYMNEY	WAUNRHYDD
2 (Q4)	2018/2019	CEFN HENGOED	165	HENGOED	CLLRS DONNA CUSHING / TERESA PARRY	UPPER RHYMNEY	
2 (Q4)	2018/2019	HENGOED	106	HENGOED	CLLRS DONNA CUSHING / TERESA PARRY	UPPER RHYMNEY	
2 (Q4)	2018/2019	CASCADE	18	ST CATTWG	CLLRS CARMEN BEZZINA / WYNNE DAVID / ANN GAIR	UPPER RHYMNEY	
2 (Q4)	2018/2019	PENPEDAIRHEOL	8	ST CATTWG	CLLRS CARMEN BEZZINA / WYNNE DAVID / ANN GAIR	UPPER RHYMNEY	
2 (Q4)	2018/2019	CEFN FFOREST incl Twyn Gardens	389	CEFN FFOREST WARD	CLLR SIMMONS / CLLR TOM WILLIAMS	EASTERN VALLEY	TY BEDWELLY

**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
2 (Q4)	2018/2019	PENGAM	28	PENGAM	CLLR DAVID POOLE / CLLR KEVIN DAWSON	EASTERN VALLEY	
2 (Q4)	2018/2019	BRITANNIA	83	PENGAM	CLLR DAVID POOLE / CLLR KEVIN DAWSON	EASTERN VALLEY	
2 (Q4)	2018/2019	FAIRVIEW	31	PENGAM	CLLR DAVID POOLE / CLLR KEVIN DAWSON	LANSBURY PARK	
3 (Q1)	2018/2019	NEWBRIDGE	88	NEWBRIDGE	CLLR ADRIAN HUSSEY / CLLR LEEROY JEREMIAH / CLLR GARY JOHNSTON	EASTERN VALLEY	HIGHFIELD HOUSE
3 (Q1)	2018/2019	PONTYWAUN	76	CROSSKEYS	CLLR JULIAN SIMMONDS	EASTERN VALLEY	CASTLE COURT
3 (Q1)	2018/2019	FLEUR DE LYS	46	PENGAM	CLLR DAVID POOLE / CLLR KEVIN DAWSON	EASTERN VALLEY	
3 (Q1)	2019/2020	CROESPENMAEN	62	CRUMLIN	CLLR MIKE DAVIES / CLLR CARL THOMAS	EASTERN VALLEY	TY MELIN
3 (Q1)	2019/2020	PENTWYNMAWR	62	NEWBRIDGE	CLLR ADRIAN HUSSEY / CLLR LEEROY JEREMIAH / CLLR GARY JOHNSTON	EASTERN VALLEY	MAESTEG
3 (Q1)	2019/2020	LLANFACH	24	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	
3 (Q1)	2019/2020	MORRISVILLE (WATTSVILLE)	12	YNYSDDU	CLLR PHILLIPPA MARSDEN / CLLR JOHN RIDGEWELL	EASTERN VALLEY	
3 (Q1)	2019/2020	PERSONDY	29	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	
3 (Q1)	2019/2020	WESTEND (ABERCARN)	12	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	
3 (Q1)	2019/2020	YSTRAD MYNACH	48	YSTRAD MYNACH	CLLRS ALAN ANGEL / MARTYN JAMES	UPPER RHYMNEY	
3 (Q1)	2019/2020	RHYMNEY SOUTH	447	MORIAH	CLLR JOHN BEVAN / CLLR HARSE	UPPER RHYMNEY	ST CLARES
3 (Q1)	2019/2020	TIRPHIL	39	NEW TREDEGAR	CLLRS MARK EVANS / ELUNED STENNER	UPPER RHYMNEY	

**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
3 (Q1)	2019/2020	UPPER TRELYN (Little Australia)	79	CEFN FFOREST WARD	CLLR SIMMONS / CLLR TOM WILLIAMS	EASTERN VALLEY	
3 (Q1)	2019/2020	MARKHAM - HOLLYBUSH	132	ARGOED	CLLR WALTER WILLIAMS	EASTERN VALLEY	
3 (Q2)	2019/2020	ARGOED	30	ARGOED	CLLR WALTER WILLIAMS	EASTERN VALLEY	
3 (Q4)	2019/2020	RUDRY (incl TRAPWELL)	25	ST JAMES	CLLR CHRISTINE FOREHEAD / CLLR ELAINE FOREHEAD / CLLR BARBARA JONES	LANSBURY PARK	
3 (Q4)	2019/2020	CAERBRAGDY	24	MORGAN JONES	CLLRS PHIL BEVAN / SHAYNE COOKE/ JAMES PRITCHARD	LANSBURY PARK	
3 (Q4)	2019/2020	TY NANT	29	PENYRHEOL	CLLR JON SCRIVEN / CLLR MARGARET SARGENT / CLLR STEVE STIVENS / CLLR LINDSAY WHITTLE	LOWER RHYMNEY	
3 (Q4)	2019/2020	THOMASVILLE (ENERGLYN)	31	PENYRHEOL	CLLR JON SCRIVEN / CLLR MARGARET SARGENT / CLLR STEVE STIVENS / CLLR LINDSAY WHITTLE	UPPER RHYMNEY	
3 (Q4)	2019/2020	TY ISAF	7	PENYRHEOL	CLLR JON SCRIVEN / CLLR MARGARET SARGENT / CLLR STEVE STIVENS / CLLR LINDSAY WHITTLE	UPPER RHYMNEY	
COMPLETE	2017/2018	TREOWEN	11	CRUMLIN	CLLR MIKE DAVIES / CLLR CARL THOMAS	EASTERN VALLEY	
COMPLETE	2017/2018	CHURCHILL PARK	178	MORGAN JONES	CLLRS PHIL BEVAN / SHAYNE COOKE/ JAMES PRITCHARD	LANSBURY PARK	GLYNDERW
COMPLETE	2017/2018	BRYNCENYDD (INCL MORGAN JONES PARK)	32	MORGAN JONES	CLLRS PHIL BEVAN / SHAYNE COOKE/ JAMES PRITCHARD	LANSBURY PARK	
COMPLETE	2017/2018	WAUNFACH	17	MORGAN JONES	CLLRS PHIL BEVAN / SHAYNE COOKE/ JAMES PRITCHARD	LANSBURY PARK	
COMPLETE	2017/2018	PENYRHEOL	492	PENYRHEOL	CLLR JON SCRIVEN / CLLR MARGARET SARGENT / CLLR STEVE STIVENS / CLLR LINDSAY WHITTLE	UPPER RHYMNEY	PLEASANT PLACE
COMPLETE	2017/2018	PWLLYPANT	38	LLANBRADACH	CLLR ROB GOUGH / CLLR COLIN MANN	UPPER RHYMNEY	
COMPLETE	2017/2018	YNYSDDU / CWMFELINFACH	41	YNYSDDU	CLLR PHILLIPPA MARSDEN / CLLR JOHN RIDGEWELL	EASTERN VALLEY	ALEXANDRA COURT

**WHQS ENVIRONMENTAL PROGRAMME 2017#2020 - APPENDIX 2**

QUARTER	YEAR	COMMUNITY	NO OF COUNCIL PROPERTIES	WARD	COUNCILLORS	HOUSING MANAGEMENT AREA	SHELTERED HOUSING SCHEMES
COMPLETE	2017/2018	FOCHRIW	152	DARREN VALLEY	CLLR DAVID HARDACRE	UPPER RHYMNEY	
COMPLETE	2017/2018	ABERTYSSWG (Rhydney South)	82	MORIAH	CLLR JOHN BEVAN / CLLR HARSE	UPPER RHYMNEY	PROSPECT PLACE
COMPLETE	2017/2018	DERI	29	DARREN VALLEY	CLLR DAVID HARDACRE	UPPER RHYMNEY	YSGWYDDGWYN
COMPLETE	2017/2018	MAES MABON	148	NELSON	CLLRS ANNE BLACKMAN / SEAN MORGAN	UPPER RHYMNEY	
COMPLETE	2017/2018	NELSON	80	NELSON	CLLRS BRENDA MILES / SEAN MORGAN	UPPER RHYMNEY	HEOL ISLWYN
COMPLETE	2017/2018	TIRYBERTH	44	ST CATTWG	CLLRS CARMEN BEZZINA / WYNNE DAVID / ANN GAIR	UPPER RHYMNEY	
COMPLETE	2018/2019	ABERCARN	38	ABERCARN	CLLR ANDREW WHITCOMBE / CLLR DENVER PREECE	EASTERN VALLEY	GWYDDON COURT/THE RANKS
COMPLETE	2018/2019	BRITHDIR	8	NEW TREDEGAR	CLLRS MARK EVANS / ELUNED STENNER	UPPER RHYMNEY	

Page 44

**KEY - COLOUR**  
 LOWER RHYMNEY  
 EASTERN VALLEY  
 UPPER RHYMNEY

**TOTAL NO OF COUNCIL PROPERTIES**

**10838**



## CAERPHILLY HOMES TASK GROUP – 15TH FEBRUARY 2018

**SUBJECT: WHQS – ACCEPTABLE FAILS/PREVIOUSLY ACHIEVED UPDATE**

**REPORT BY: INTERIM CHIEF EXECUTIVE**

---

### **1. PURPOSE OF REPORT**

- 1.1 To provide members with information on the application and volume of Welsh Housing Quality Standard (WHQS) elements classified as “Acceptable Fails” or “Previously Achieved”.

### **2. SUMMARY**

- 2.1 The WHQS is intended to ensure that all local authority and housing association homes are improved and maintained to achieve specified standards.
- 2.2 The WHQS guidance document also recognises that it may not be possible to bring all elements within a property up to the required standard. Such elements can be recorded as “acceptable fails”.
- 2.3 Whilst the Council’s main WHQS programme commenced following the ballot on housing stock transfer in 2012, a number of properties benefitted from improvements prior to this date which met the standard. In addition, elements have also been renewed outside of the main WHQS programme by our Housing Repairs Operations team, either as a response repair or when a property became void. Any elements which met the standard separately to the main programme, therefore, are classed as “previously achieved”, and recorded as being completed.
- 2.4 This report provides members with clarification on the Council’s application of previously achieved and acceptable fail elements and the impact they are having on the programme.

### **3. LINKS TO STRATEGY**

- 3.1 The delivery of the Welsh Housing Quality Standard (WHQS) programme is coterminous with the aims of the Wellbeing of Future Generations (Wales) Act 2015 which requires public bodies to work towards a shared vision comprising 7 goals and adopt 5 “Ways of Working”. The 7 goals and the 5 Ways of Working will underpin the delivery of the programme and include planning and acting for the long term, integration, involvement, collaboration and prevention.
- 3.2 The Welsh Housing Quality Standard (WHQS) is intended to ensure that all local authority and housing association homes are improved and maintained to achieve specified standards. It is a Welsh Government requirement that the WHQS is achieved by 2020. The WHQS identifies 7 specific aims (Welsh Assembly) Government – Revised Guidance for Social Landlords – July 2008.

- 3.3 The Caerphilly Delivers - Single Integrated Plan 2013-2017 had a priority to “improve standards of housing and communities, giving appropriate access to services across the County Borough”.
- 3.4 Caerphilly County Borough Council 2013/17 Corporate Priorities included: CP7 - Invest in our Council homes and their communities to transform lives.
- 3.5 Caerphilly County Borough Council’s Well-being Objectives in 2017/18 included: WBO5 – Investment in Council homes to transform lives and communities.

#### **4. THE REPORT**

- 4.1 The Council has a housing stock of 10,805 properties and is investing approximately £220m in bringing homes up to the Welsh Housing Quality Standard by 2020.
- 4.2 The delivery of the programme is following the WHQS revised guidance document (2008) issued by Welsh Government. Whilst the aim of WG is to bring all social homes in Wales up to the specified standard, the guidance document recognises that this may not be possible for all elements of work in all properties.

##### **Acceptable Fails**

- 4.3 Section 8 assessment of the guidance document sets out the use of “acceptable fail” criteria for individual elements of work within the standard. Furthermore, it states that an “acceptable fail” is only possible on individual elements and not the dwelling as a whole.
- 4.4 An acceptable fail may only be used in one or a combination of the following:-
  - a) Cost of remedy
  - b) Timing of remedy
  - c) Residents choice
  - d) Physical constraint

##### **Cost and Timing of Remedy**

- 4.5 The landlord may deem it necessary to consider the cost effectiveness of some works such as undertaking structural changes to the property in order to enlarge living spaces/kitchen. Due to the extent of work required, consideration may also be given to delaying the work for a more suitable time to undertake major improvements, e.g. when the property becomes void. The tenant’s circumstances will also be taken into account, e.g. where a tenant has significant health issues, the work may be delayed by mutual agreement.

##### **Residents Choice**

- 4.6 From the outset of the programme, tenant’s choice was a key factor for its successful delivery. Therefore, as part of this choice, if a tenant did not wish to have an element of work undertaken which did not compromise their health and safety, this would be recorded as an acceptable fail. In line with the guidance document, any element of work not carried out due to resident’s choice, would be addressed if/when the property became void.
- 4.7 No access is also being treated as an acceptable fail due to resident’s choice. In the process of arranging for the WHQS works, tenants will receive a combination of various officer visits, e.g. TLO, Building Surveyor, Heating Surveyor, Electrical Surveyor, as well as letters and text messages.



- 4.8 Where a tenant fails to provide access after two formal letters have been issued, a final (third) letter advises them that their property will be removed from the programme. The exception to this is where there may be health and safety concerns, e.g. electrical wiring. In such circumstances enforcement action will be taken by the relevant housing office in order to ensure compliance with the required standard.

### **Physical Constraint**

- 4.9 Due to the age, layout and location of some of the Council's housing stock, the standard may be unable to be fully met due to physical constraints e.g. the kitchen may be too small to achieve the required storage capacity, a garden may not lend itself to providing the required level amenity area due to its topography.
- 4.10 The Council is required to report on acceptable fails to WG on an annual basis and also submit its WHQS Compliance Policy which is reviewed on an annual basis. The Compliance Policy sets out how Caerphilly Homes is interpreting and applying the WHQS standard to ensure the principles of the guidance document are being adhered to.
- 4.11 It needs to be acknowledged, however, that whilst an element may be classified as an acceptable fail, a property may still have benefitted from other component improvements which were completed to the required standard. Also, even though an element may be classified as an acceptable fail, partial works or a complete renewal may have been carried out, but the standard may not have been achievable, e.g. a property may have benefitted from a complete new kitchen, but it may not achieve the required storage capacity.
- 4.12 Appendix 1 provides a detailed breakdown of the number of acceptable fails, recorded by elements and category, since the commencement of the programme. Clearly the situation is constantly changing as we progress with the delivery of the programme and also as a result of tenants' circumstances changing and properties becoming void. The number of acceptable fails recorded for external works is low at this time, as these works are currently behind programme as reported to CHTG previously.

### **Previously Achieved**

- 4.13 Prior to the commencement of the main WHQS programme in 2014 a significant number of improvements were undertaken to properties which were to the WHQS standard by the Planned Maintenance scheme. Such works included bathrooms, kitchens, heating, electrical rewires, roofing, doors and windows, etc. In addition, individual elements/components are being renewed outside of the main programme by HRO either as a response repair or when the property becomes void.
- 4.14 These individual elements/components are being reassessed as part of our main programme, and this has determined that some meet the standard with no work being required. These elements are recorded as previously achieved.
- 4.15 There are also instances where an element/component may fall short of meeting the standard, but this can be rectified by carrying out partial works, e.g. rather than fit a full heating system, a boiler only may be required. Also a kitchen may be in good condition but may fall short of meeting the standard due to the lack of storage capacity. This may be overcome by fitting the required number of additional kitchen units. Where such works are undertaken, these are recorded as completed properties and not "previously achieved".
- 4.16 Appendix 2 provides information on the numbers and types of work items which have been classed as "previously achieved", which is based on properties surveyed to date and information currently recorded within our asset management database.

## 5. WELL-BEING OF FUTURE GENERATIONS

5.1 The delivery of the WHQS improvement programme is coterminous with the aims of the Wellbeing of Future Generations (Wales) act 2015, in particular the 5 ways of working:-

- **Long Term:** the report includes continued investment and performance to achieve WHQS by 2020. This investment provides long term improvements to the property, community and to the tenants' health and wellbeing.
- **Integration:** The programme looks to integrate property and environmental improvements that will benefit and transform lives and communities throughout the county borough. It further brings together a variety of stakeholders to deliver long term sustainable benefits for lives and communities.
- **Involvement:** Tenants and local residents are being consulted on the proposed property improvements and environmental works along with various initiatives that are part of the WHQS programme delivery.
- **Collaboration:** The programme delivery is focused on internal collaboration, wider partnership arrangements with suppliers and contractors, joint working with the community and various other groups. The delivery of community benefits and tenant engagement by all involved with the WHQS programme is a key focus and is clearly demonstrable within its delivery.
- **Prevention:** The works to improve lives and communities will help tackle local unemployment. It will further improve the look and feel of the environment and help prevent anti-social behaviour. Improving standards and quality, will aid future programmed maintenance and potentially reduce reactive maintenance schedules.

## 6. EQUALITIES IMPLICATIONS

6.1 An Equalities Impact Assessment is not required as the report is for information.

## 7. FINANCIAL IMPLICATIONS

- 7.1 The Capital Programme for 2016/17 was £38.6M. The outturn capital expenditure was £31.4M resulting in an under-spend of approximately £7M. The under-spend is being utilised to fund the future years programme. The Capital programme for 2017/18 is anticipated to reach £35m which is within the budget originally accounted for.
- 7.2 Projected contract costs are regularly reviewed to better inform our budgetary forecasting and to update the Business Plan. This includes assumptions made to take account of acceptable fails and previously achieved elements identified by surveyors or projected based on anticipated numbers using current averages.

## 8. PERSONNEL IMPLICATIONS

- 8.1 The timetable pressure is increasing and there has to be the capacity within the staff resources to cope with the volume of work. Staff movement and recruitment difficulties remain a risk to the programme and have continued to be an issue during 2017/18.
- 8.2 Continued close management and monitoring of performance of the programme is essential to ensure that its delivery is not compromised in any way. The workload for the in-house team is increasing due to the sheltered housing schemes commencing and there is the possibility of them undertaking some of the work previously planned for Contract Services. Additional resources will be required to ensure performance in achieving the objective is maintained.

## 9. CONSULTATIONS

9.1 All responses from consultations have been incorporated in the report.

## 10. RECOMMENDATIONS

10.1 Members are asked to note the content of the report.

## 11. REASONS FOR THE RECOMMENDATIONS

11.1 To advise Members of the application and volume of WHQS elements classified as “acceptable fails” or “previously achieved”.

## 12. STATUTORY POWER

12.1 Housing Acts 1985, 1996, 2004, Local Government Measures 2009 and the Well-being of Future Generations (Wales) Act 2015.

Author: Shaun Couzens, Chief Housing Officer  
Email: [couzes@caerphilly.gov.uk](mailto:couzes@caerphilly.gov.uk) Tel: 01443 866494

Consultees:

Cllr L Phipps	- Cabinet Member for Homes and Places
Christina Harray	- Interim Chief Executive
Marcus Lloyd	- Acting Head of Engineering Services
Jane Roberts-Waite	- Strategic Co-ordination Manager
Fiona Wilkins	- Public Sector Housing Manager
Rhys Lewis	- Performance and Systems Manager
Ian Raymond	- Performance Management Officer
Alan Edmunds	- WHQS Project Manager
Steve Greedy	- WHQS Project Manager
Colin Roden	- WHQS Project Manager

Background Papers:  
Welsh Housing Quality Standard (WHQS)  
WHQS Compliance Policy

Appendices:  
Appendix 1 – Acceptable Fails Data  
Appendix 2 – Previously Achieved Data

This page is intentionally left blank

Property Element	Count of Acceptable Fails
<b>External - Boundary walls</b>	<b>36</b>
Cost of Remedy	31
Physical Constraint	1
Resident choice	1
Timing of Remedy	3
<b>External - Doors</b>	<b>4</b>
Resident choice	4
<b>External - Drainage works</b>	<b>11</b>
Cost of Remedy	4
Physical Constraint	4
Timing of Remedy	3
<b>External - Fences Railings Gates</b>	<b>9</b>
Cost of Remedy	2
Physical Constraint	1
Resident choice	6
<b>External - Misc works within curtilage</b>	<b>7</b>
Cost of Remedy	3
Resident choice	1
Timing of Remedy	3
<b>External - Paths Hardstandings Drives</b>	<b>32</b>
Cost of Remedy	28
Physical Constraint	2
Resident choice	2
<b>External - Roofs and associated components</b>	<b>1</b>
Timing of Remedy	1
<b>External - Stores (sheds and outbuildings)</b>	<b>91</b>
Cost of Remedy	3
Resident choice	88
<b>External - Windows</b>	<b>25</b>
Timing of Remedy	25
<b>External - Works to property</b>	<b>14</b>
Timing of Remedy	14
<b>Internal - Bathroom</b>	<b>614</b>
Physical Constraint	2
Resident choice	574
Tenant Refusal	33
Timing of Remedy	5
<b>Internal - Electrics</b>	<b>10</b>
Resident choice	1
Tenant Refusal	8
Timing of Remedy	1
<b>Internal - Heating</b>	<b>319</b>
Physical Constraint	20
Resident choice	273
Tenant Refusal	25
Timing of Remedy	1

<b>Internal - Kitchen</b>	<b>935</b>
Physical Constraint	36
Resident choice	841
Tenant Refusal	56
Timing of Remedy	2
<b>Grand Total</b>	<b>2108</b>

## Kitchen Element

Work Type	Percentage of homes
AccFail-Physical constraint	0.4%
AccFail-Resident choice	9.7%
AccFail-Tenant refusal	0.6%
AccFail-Timing of remedy	0.0%
Achieved Previously	22.7%
Full Works	60.3%
Partial Works	6.4%
<b>Grand Total</b>	<b>100.0%</b>

## Bathroom Element

Work Type	Percentage of homes
AccFail-Physical constraint	0.0%
AccFail-Resident choice	6.7%
AccFail-Tenant refusal	0.4%
AccFail-Timing of remedy	0.1%
Achieved Previously	15.8%
Full Works	67.0%
Partial Works	10.0%
<b>Grand Total</b>	<b>100.0%</b>

## Heating Element

Work Type	Percentage of homes
AccFail-Physical constraint	0.2%
AccFail-Resident choice	3.0%
AccFail-Tenant Refusal	0.2%
AccFail-Timing of remedy	0.0%
Achieved Previously	72.6%
Full Works	17.8%
Partial Works	6.0%
<b>Grand Total</b>	<b>100.0%</b>

## Electrics Element

Work Type	Percentage of homes
AccFail-Resident choice	0.0%
AccFail-Tenant Refusal	0.1%
AccFail-Timing of remedy	0.0%
Achieved Previously	12.5%
Full Works	54.3%
Partial Works	33.1%
<b>Grand Total</b>	<b>100.0%</b>

\*Percentages are for properties surveyed to date - excluding those properties where the work type was unknown.

This page is intentionally left blank



<b>Internal Works Achieved Previously for Properties Surveyed to date</b>									
<b>Internal Elements</b>	<b>Financial year</b>								<b>Grand Total</b>
	<b>2012/13</b>	<b>2013/14</b>	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	<b>2019/20</b>	
Internal – Bathroom	8	161	98	113	296	460	315		1451
Internal – Electrics		309	361	192	27	48	37		974
Internal – Heating	7	545	648	1379	1378	1630	1475	349	7411
Internal – Kitchen	9	161	175	320	398	637	339		2039
<b>Grand Total</b>	<b>24</b>	<b>1176</b>	<b>1282</b>	<b>2004</b>	<b>2099</b>	<b>2775</b>	<b>2166</b>	<b>349</b>	<b>11875</b>

<b>External Works Achieved Previously for Properties Surveyed to date</b>						
<b>External Elements</b>	<b>Financial Year</b>					<b>Grand Total</b>
	<b>2014/15</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>	<b>2018/19</b>	
External – Boundary walls	2	631	889	967	430	2919
External – Doors	50	404	464	343	327	1588
External – Drainage works	52	858	1208	1273	446	3837
External – Fences Railings Gates		163	136	93	49	441
External – Misc works within curtilage	50	791	879	976	306	3002
External – Paths Hardstandings Drives	18	386	347	255	106	1112
External – Roofs and associated components		85	19	222	4	330
External – Stores (sheds and outbuildings)	52	216	460	121	90	939
External – Windows		494	522	735	226	1977
External – Works to property		334	348	538	136	1356
<b>Grand Total</b>	<b>224</b>	<b>4362</b>	<b>5272</b>	<b>5523</b>	<b>2120</b>	<b>17501</b>

This page is intentionally left blank